# **Undera Community Plan**



## Undera Community Development Group Inc.

August 2009

## **Prepared by the Undera Community**

## in Partnership with:



#### communityvibe

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## **Greater Shepparton City Council**

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## **Victorian Government**



Victoria The Place To Be

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## **1.0 Introduction**

The Undera Community Development Group Inc. is a proactive local group formed to help progress and develop the township of Undera. It was successful in securing funding and support from Greater Shepparton City Council and the Department of Planning and Community Development to develop a community plan. The aim of the plan is to identify key issues and aspirations in the community, and formulate these ideas and suggestions into a series of strategic actions. communityvibe was commissioned by Undera Community Development Group Inc. in late 2008 to begin working with the community to develop a plan. The Undera Community Development Group Inc. and members of the community who were involved in the process should be commended on their hard work and initiative in bringing this plan to fruition.



#### 1.1 Methodology

The process used in order to develop the community plan was as follows:

- 1 Literature review of relevant reports and demographic analysis of Undera community
- 2 Development of a basic Community Survey to identify key issues within the community. This survey was distributed widely throughout the area a \$50 fuel voucher was offered as a prize. 45 surveys were returned from approximately 212 households representing a return rate of approximately 21%. The results from the survey were used to identify key issues for discussion at the community visioning workshop. The survey also included an invitation to attend the Community Visioning Workshop.
- 3 A Community Visioning Workshop was held on Thursday 19 March 2009. Approximately 50 participants took part in the workshop and the community BBQ that preceded the event. The community BBQ was a key factor in attracting participants and encouraged some informal interactions and discussions prior to the workshop. Participants who attended were predominantly between 30-60 years of age, with an equal mix of males and females. At the beginning of the workshop, the concept and process of a community plan was outlined, as were the results of the community survey. Participants took part in a café style engagement process where they moved from table to table to identify key issues. Each table featured a theme, e.g. health, transport, environment, education, recreation, business development, energy, tourism, etc as identified in the survey and was hosted by a member of the steering committee. All of the information gathered was presented at the conclusion of the session and participants had the opportunity to vote on their priorities.
- 4 Development of a draft plan which was made available to all participants involved in the Community Visioning Workshop for feedback. A meeting was held with the steering committee to address feedback.
- 5 Public meeting held with the community to present the draft report and to seek additional verbal feedback. Written

submissions were sought following the meeting. A call for people to join an Action Group to implement and monitor the plan was also be made at this launch.

- 6 Workshop with the Action Group to outline its structure, purpose and operations. The Group was provided with information on submission writing, grants and support that is available.
- 7 Presentation of the Final Plan to City of Greater Shepparton Councillors at a community meeting.
- 8 Forwarding of Community Plan to relevant stakeholders such as local government representatives, state government representatives, service providers and other relevant individuals / organisations / club that may have an influence on the plan in the future.



## 2.0 Profile of Undera

#### 2.1 Location

Undera is a rural village approximately 211.0 square kilometers in size, located 26 kilometres north-west of Shepparton; 22km east of Kyabram; and 211km north of Melbourne. Situated in the heart of the Goulburn Valley irrigation area and close to a westerly bend of the Goulburn River, the main industries in the Undera community include mixed grazing and agriculture. Up until the 1940's, the area supported a timber industry.

#### 2.2 History

The township of Undera was surveyed in 1874 as part of the government's farm selection activity process<sup>1</sup>. A post office opened the following year, with a school in 1876 and both Catholic and Presbyterian Churches in 1877. Prior to being called Undera, the area was known as Mundoona. It is believed that Undera is an Aboriginal word meaning 'fat'.



<sup>&</sup>lt;sup>1</sup> Wikipedia website - <u>http://en.wikipedia.org/wiki/Undera,\_Victoria</u>

## 2.3 Map of Undera



#### 2.4 Demographics

According to the 2006 Australian Bureau of Statistics<sup>2</sup>, Undera has a population of 636 persons; 304 of whom are female and 332 of whom are male. The following table shows the various age cohorts that make up the community of Undera:

Age Group	Males	Females	Total
0-4 years	28	21	49
5-14 years	64	73	137
15-19 years	22	21	43
20-24 years	20	8	28
25-34 years	28	26	54
35-44 years	55	56	111
45-54 years	48	45	93
55-64 years	42	35	77
65-74 years	19	9	28
75-84 years	3	5	8
85 years and over	3	4	7

<sup>&</sup>lt;sup>2</sup> Australian Bureau of Statistics – "Basic Community Profile – 2006 Census Community Profile Series: Undera" (2006)

A snapshot of Undera's demographics follows, using information contained within Australian Bureau of Statistics Basic Community Profile for Undera (2006)<sup>3</sup>. Please note that employment data was not available as part of this exercise:

Item	Details
Current population	636 (597 were counted on Census Night)
Percentage of indigenous persons	1.0% (6)
Percentage of people born in Australia	89.4% (534)
Percentage of people who speak English only at home	94.1%
Percentage of people who speak another language at home	7.7% (46)
Other languages spoken in Undera	Italian, Greek, German and Filipino
Most common religion	Catholic (31.7%)
Age of persons – median	35
Individual weekly income – median	\$388
Family weekly income - median	\$1,045
Household weekly income – median	\$968
Housing loan monthly repayment – median	\$1,050
Rent per week – median	\$100
Average number of persons per bedroom	1.1
Average household size (no. of persons)	3.0
Number of married persons (over 15 years of age)	261
Number of separated persons (over 15 years of age)	14
Number of divorced persons (over 15 years of age)	33
Number of widowed persons (over 15 years of age)	16
Number of persons never married (over 15 years of age)	123
Top 5 countries of ancestry	Australia, England, Italy, Scotland and Ireland
Top 5 countries of birth	Australia, Italy, UK, Greece and New Zealand
Number of people requiring assistance (i.e. with profound or severe disability)	20 (3%)
Number of people who have been involved in volunteer work in last 12 months	106 (23.7%)
Number of couples with no children	53 (33.1%)
Number of couples with children under 15	73 (45.6%)

<sup>3</sup> Ibid

Number of couples with no children under 15	14 (8.8%)
Number of one parent families with children under 15	9 (5.6%)
Number of one parent families with no children under 15	7 (4.4%)
Number of homes fully owned	62 (33.0%)
Number of homes being purchased	77 (41.0%)
Number of homes rented	31(16.5%)
Number of homes connected to the internet	112 (60.0%)

Greater Shepparton City Council's population forecasts<sup>4</sup> indicate that the Rural North West Area (in which Undera is situated) is likely to experience only a very slight increase in population over the next 22 years, i.e. in the vicinity of 112 new residents (from a current level o 3,161). To accommodate this increase in population, and in recognition that the average household size is declining slightly, there are expected to be 88 new dwellings required by 2031 in the Rural North West Area. The exact location of dwellings and the towns / areas in which these new residents choose to settle, is unknown. Potentially some of the future growth for this area will occur in Undera.

The age cohorts with the highest number of residents in 2031 in the North West Area are expected to be the 10 to 14 year old age group (8.3%), followed by 5 to 9 year olds (7.8%) and 45 to 49 year olds (7.6%). The age cohorts with the lowest number of residents in 2031are expected to be in the 75+ age groups. As with most rural areas, there is a decline in the number of people between 20-35 years of age due to people in this age group moving to regional centres or cities to undertake tertiary training or to seek work.

<sup>&</sup>lt;sup>4</sup> City of Greater Shepparton Website: <u>http://www.id.com.au/shepparton/forecastid/default.asp?id=272&gid=120&pg=8</u>

#### 2.5 Assets

Undera features a number of retail and community facilities, including:

- General store
- Hotel
- Primary school
- Pre School
- Hall
- 2 Churches

- Public toilet block
- Recreation Reserve Pavilion
- Football / cricket oval
- Tennis / netball courts
- Speedway track

#### 2.6 Policy Context

Undera is part of Greater Shepparton City Council and therefore its future cannot be seen in isolation from policy and strategic directions identified by the City. A complete review of all relevant documents is included in the Appendix. Greater Shepparton City Council's Vision for the entire municipality, including Undera is: "As the Food Bowl of Australia, a sustainable, innovative and diverse community"



## 3.0 Community Consultation

A key component of any community plan is the need to consult with the community. The Undera community was given the opportunity to complete a survey and also invited to attend a community workshop. The outcomes of these two initiatives are as follows:

#### 3.1 Community Survey

Surveys were distributed to all households in Undera. 45 valid surveys were returned, representing a response rate of approximately 21% (based on approximately 212 households). The following provides an overview of the key issues identified in the community survey:

Question	Key Comments
What do you like most about Undera (what are its strengths?)	<ul> <li>Sense of community as it relates to a feeling of belonging, being involved, generosity of local people, close-knit community, supportive and underlying community spirit to help people through difficult times (14)</li> </ul>
	Good school (12)
	Central location in relation to other towns and cities (11)
What do you like least about Undera (what are its	Lack of town water (11)
weaknesses)?	Lack of facilities, businesses and infrastructure (8)
	Shop – in relation to insufficient opening hours and lack of product range (7)
Why do you live in Undera (due to work, lifestyle, etc)?	• Work (23)
	Lifestyle – quiet, lots of space (22)
	Central to family (4)

Question	Key Comments
What are some possible opportunities that could make	Town water (15)
Undera an even better place in the future?	<ul> <li>Shopping – more shops, a supermarket, longer opening hours of existing shop, improved product range of existing shop (10)</li> </ul>
	Upgrade community facilities including sporting facilities and the hall (9)
What changes or things could impact on Undera in the future in	Selling up of farms and people leaving town (9)
a negative way?	Continued drought (8)
	Closure of shops / businesses (7)
Health and Wellbeing	Town water (3)
	Development of bicycle paths to Mooroopna and other destinations (2)
	Health care visits / mobile clinics (2)
	• Development of a community centre with a gym, yoga classes, courses, etc (2)
Transport and Movement	<ul> <li>Public transport – into Shepparton and nearby towns, focusing on young people and the elderly and including school holiday services (18)</li> </ul>
Natural Environment / Sustainability	Town water (2)
oustainusiity	Beautification of environment within the town (2)
Education and Training	<ul> <li>Run short courses for adults, e.g. language classes and develop a learning centre – potentially at the school (7)</li> </ul>
	Retain and develop the primary school and attempt to increase numbers (5)

Question	Key Comments
Sport and Recreation	Maintain, upgrade and improve sport and recreation facilities (16)
Business / Tourism / Shopping	Improve existing shop – longer hours and improved product range (10)
	Establish a service station in town (3)
	Improve the pub (3)
Entertainment, Arts and Culture	Upgrade hall (5)
	Purchase a big screen to be used for community movies (2)
	Run local discos (2)
Township Appearance and Structure (e.g. signs, trees, etc)	Better road signage, replacement of stolen signs and lighting up of key signs (8)
	Encourage local residents to clean up their front yards (5)
	Improve streetscape / tidy town / remove graffiti (5)
Town Infrastructure (Hall, Rec, Toilets)	Better maintain public toilets / develop new public toilets (14)
	Upgrade hall or develop a new hall (10)
	Upgrade recreation reserve (5)
Support Services	Counselling (3)
Youth Services	• Establishment of activities for young people in the town, with an emphasis on free activities (5)
Other comments	Town water (2)
	Service station (2)

Question	Key Comments
	Develop a housing estate (2)



## 3.2 Community Workshop

A community workshop and BBQ was held at Undera Recreation Reserve in the early evening on Thursday 19 March 2009. Approximately 50 people (including children) turned up to this event, with around 30 adults and young people participating in the consultation phase. Key issues that arose from the community workshop are as follows:

Priority Area	Issue
Township Infrastructure and Appearance	<ul> <li>Need to develop / upgrade Undera Recreation Reserve facility as a community hub incorporating kitchen, toilets, male and female umpire and player change facilities, play space</li> <li>Need to develop public toilet block at Recreation Reserve for use by visitors to the area</li> </ul>
Transport and Movement	<ul> <li>Need to improve condition of local roads</li> <li>Need to develop of public transport for young people and older adults</li> <li>Need to develop cycling / walking paths for commuter, recreational and tourism purposes</li> <li>Consider accessing a bus for Undera primary school as a way of attracting and retaining students</li> <li>Seek funding to attract a school bus shelter</li> </ul>
Environment and Sustainability	<ul> <li>Lobby to connect Undera to town water</li> <li>Promote solar electricity to Undera households</li> <li>Seek water for local wetlands</li> <li>Encourage farmers to plant more trees on farms</li> <li>Provide environmental education programs in the community</li> <li>Seek to obtain water for private wetlands</li> </ul>
Business / Tourism / Shopping / Entertainment / Arts / Culture	<ul> <li>Need for shop to be opened for extended hours and to improve product range</li> <li>Need for more family entertainment</li> <li>Develop cycling / walking trails</li> <li>Install welcoming signage</li> <li>Need for more multicultural events</li> <li>Need to upgrade Recreation Reserve</li> </ul>
Health and Wellbeing	<ul> <li>Need to upgrade multipurpose facilities at Undera Recreation Reserve to cater for meetings, concerts, etc</li> <li>Develop cycling / walking links</li> </ul>

Priority Area	Issue
	<ul> <li>Seek opportunities to attract public transport to Undera</li> <li>Promote Undera as a place to live in order to encourage greater number of students attending Pre School and primary school and their subsequent viability</li> <li>Develop adult education and training programs within the school</li> </ul>
Youth services / support services	<ul> <li>Development of public transport, particularly for young people during school holidays and on weekends</li> <li>Need to alter school bus timetable to ensure that students are not leaving Undera at 7.45am and returning at 4.30pm when the secondary school is only a 12 minute drive away</li> <li>Consider developing a community owned supermarket</li> </ul>



## **4.0 Key Directions**

The key directions contained within this section for the Undera community have been developed using information obtained from the following sources:

- Literature Review
- Socio-economic Analysis
- Community Survey
- Community Workshop
- Meetings with Undera Community Planning Committee

The priorities for the Undera community are:

Priority Area	Issue	Action	Justification / Alternatives	Partners	Priority	Timeline
1.0 Township Infrastructure and Appearance / Sport and Recreation	Undera community needs one central meeting place for functions, events and celebrations.	1.1 Prepare a Master Plan of the Undera Recreation Reserve to incorporate the facility requirements of all existing and potential user groups in regards to developing a community hub at the Reserve.	Could continue to maintain both the Recreation Reserve facility and the hall as meeting places, but limited resources would ensure that neither facility could be properly maintained. Suggested that hall is preserved in recognition of its historic value, but that large amounts of money are not spent on upgrading it for regular community use.	<ul> <li>Undera Community Development Group Inc.</li> <li>Undera Recreation Reserve users</li> <li>Hall Committee</li> <li>Greater Shepparton City Council</li> <li>Department of Planning and Community Development</li> </ul>	High	2010

Priority Area	Issue	Action	Justification / Alternatives	Partners	Priority	Timeline
	Potential visitors to the area do not stop in Undera as the existing rest stop facilities are in a poor state of repair.	1.2 Upgrade existing toilet block and ensure that it is clearly signposted as a rest stop.	Alternative is to develop a new toilet block at Undera Recreation Reserve, however, this will not encourage people to stop at the shop or pub and is unlikely to be attractive to people passing through due to secluded nature of Recreation Reserve (particularly after dark).	<ul> <li>Undera Community Development Group Inc.</li> <li>Undera Recreation Reserve users</li> <li>Greater Shepparton City Council</li> </ul>	Medium	2012
	Sporting infrastructure needs to be maintained, upgraded and improved in order to retain players in local competitions and to provide quality opportunities for all.	1.3 As per Action 1.1 – develop a Master Plan of the Undera Recreation Reserve to identify priorities for development.	Alternative is to not plan for upgrades of facilities. This may result in clubs not fundraising to undertake works and therefore missing opportunities to leverage their fundraising efforts against government grants, or may result in ad hoc developments that do not reflect community needs.	<ul> <li>Undera Community Development Group Inc.</li> <li>Undera Recreation Reserve users</li> <li>Greater Shepparton City Council</li> <li>Department of Planning and Community Development</li> </ul>	High	2010
	Road signs are often missing or poorly lit.	1.4 Undertake a road sign audit to identify missing or poorly lit signs and identify new locations for signs. Report this information to	Taking no action may result in people getting lost (particularly at night) or perhaps being seriously injured if	Undera     Community     Development     Group Inc.     Greater	High	2010

Priority Area	Issue	Action	Justification / Alternatives	Partners	Priority	Timeline
		relevant authorities.	warning signs such as stop signs or give way signs have been removed.	Shepparton City Council • VicRoads		
	Undera has not reached its full potential in relation to township appearance.	<ul> <li>1.5 Enter Undera into a Tidy Towns Competition (if it can meet the eligibility criteria) and promote the actions that need to occur in order to be successful through letter box drops and school newsletter articles</li> <li>1.6 Register Undera in the annual national Clean Up Australia Day Campaign</li> <li>1.7 Develop a landscape plan for the main street of Undera in partnership with Greater Shepparton City Council, incorporating plantings and possibly sculptures to improve the amenity of the main street.</li> </ul>	It is hoped that an entry into the national Tidy Towns Competition coordinated by Keep Australia Beautiful and involvement in Clean Up Australia Day will encourage local residents to tidy up their yards and generally keep the town tidy. Improved landscaping will help to create a better sense of place and pride in Undera's appearance.	<ul> <li>Undera Community Development Group Inc.</li> <li>Undera Primary School</li> <li>Greater Shepparton City Council</li> <li>Keep Australia Beautiful</li> </ul>	Medium	2012
2.0 Transport and Movement	Local roads are in a poor state of repair.	2.1 Lobby Greater Shepparton City Council and VicRoads to upgrade local roads.	If roads are left to deteriorate, there is potential that someone could be injured in an accident.	<ul> <li>Undera Community Development Group Inc.</li> <li>Greater Shepparton City Council</li> </ul>	High	2010

Priority Area	Issue	Action	Justification / Alternatives	Partners	Priority	Timeline
				VicRoads		
	Young people and older adults have difficulties accessing transportation.	2.2 Meet with Greater Shepparton City Council's Transport Connections Program Coordinator to address the issue of transport.	Limited access to transportation may result in people not accessing services or other social events, potentially reducing their independence and resulting in social isolation issues.	<ul> <li>Undera Community Development Group Inc.</li> <li>Greater Shepparton City Council</li> <li>Department of Transport</li> </ul>	High	2010
	There are a lack of safe walking and cycling trails for locals and visitors in Undera.	2.3 Develop a small scale cycling and walking strategy to identify key destinations, routes infrastructure requirements and costs of establishing shared cycling and walking opportunities within and to / from Undera.	Lack of cycling / walking trails may force local residents to walk or cycle along busy roads, or may discourage them altogether from cycling or walking. Shared trails in scenic locations are known to attract tourists to an area for several hours up to several days – this has potential to bring economic benefits to the community.	<ul> <li>Undera Community Development Group Inc.</li> <li>Greater Shepparton City Council</li> <li>Department of Planning and Community Development</li> </ul>	High	2011
	Undera Primary School is at risk of losing students due in part to transportation difficulties.	2.4 Seek funding to secure a bus to pick up local primary school children and deliver them to Undera Primary School each day.	Access to a school bus may encourage local families who currently drive their children to other nearby schools to return to Undera Primary	<ul> <li>Undera Community Development Group Inc.</li> <li>Greater Shepparton City</li> </ul>	Medium	2012

Priority Area	Issue	Action	Justification / Alternatives	Partners	Priority	Timeline
			School. It may also be a positive factor in the decision by some families who are considering a move to Undera.	Council Department of Transport Health organisations Private transport operators		
	Secondary school students waiting for the bus near the Undera Hotel are exposed to the elements.	2.5 Seek funding to construct a bus shelter near the Undera Hotel to protect students from inclement weather.	Lack of shelter provides an uncomfortable and potentially unsafe environment for students awaiting or alighting from a school bus.	<ul> <li>Undera Community Development Group Inc.</li> <li>Greater Shepparton City Council</li> <li>Department of Transport</li> </ul>	Medium- High	2011
3.0 Environment and Sustainability	Lack of town water makes it difficult for Undera to grow and prosper.	3.1 Lobby Greater Shepparton City Council to reconsider its decision not to connect town water to Undera in the near future.	Lack of town water is impeding the ability of Undera to further develop and attract new residents and businesses. Reliance on tank water and channel water is becoming costly and difficult. It is recognised that Council planning has not prioritised Undera for such works.	<ul> <li>Undera Community Development Group Inc.</li> <li>Greater Shepparton City Council</li> </ul>	Medium- High	2011
	Many Undera	3.2 In partnership with	Reliance on non-	Undera	Medium	2012

Priority Area	Issue	Action	Justification / Alternatives	Partners	Priority	Timeline
	households have not yet embraced opportunities for more environmentally sustainable practices.	Greater Shepparton City Council, organise for information sessions to be held in Undera regarding environmentally sustainable practices, e.g. installation of solar panels, recycling systems, etc.	sustainable energy sources is damaging to the earth and ozone layer. Adoption of environmentally sustainable practices will help to reduce the impact on the environment and potentially reduce energy consumption costs of residents.	Community Development Group Inc. • Greater Shepparton City Council • Environmental organisations		
	Wetlands are in danger of disappearing due to lack of water	3.3 In partnership with Greater Shepparton City Council, lobby water authorities to release water into wetland areas wherever possible.	Drying up of wetlands will result in lack of biodiversity in these areas and potential disappearance of this very important natural area.	<ul> <li>Undera Community Development Group Inc.</li> <li>Greater Shepparton City Council</li> <li>Water authorities</li> </ul>	Medium- High	2012
	Areas of native vegetation have been reduced as a result of land clearing for farming practices, resulting in a decline in biodiversity values.	3.4 In partnership with Department of Primary Industries and Landcare, promote the planting of trees by local farmers for biodiversity and sustainable timber production.	No additional tree planting will result in a continued lack of biodiversity values in the Undera area. Sustainable timber production will also create an extra income for farmers.	<ul> <li>Undera Community Development Group Inc.</li> <li>Landcare</li> <li>Department of Primary Industries</li> </ul>	Medium	2013
	Lack of new housing	3.5 Lobby relevant authorities to release land	Population growth, which is a priority for Undera	Undera     Community	Medium	2013

Priority Area	Issue	Action	Justification / Alternatives	Partners	Priority	Timeline
	developments in Undera limits opportunity of town to attract more residents.	for sub-division in Undera to encourage the establishment of a new housing development.	residents, is unable to occur if there is not a supply of land available for housing developments or homes available for rent.	Development Group Inc. Greater Shepparton City Council Private developers Department of Sustainability and Environment		
4.0 Business / Tourism / Shopping / Entertainment / Arts / Culture	Local shop is not open at desirable times and only carries a limited range of stock.	<ul> <li>4.1 Work in partnership with the local shop owners to develop a survey or other form of feedback mechanism to distribute to residents seeking information about preferred opening hours and product range.</li> <li>4.2 Instigate a Shop Local Campaign to encourage local residents to shop locally.</li> </ul>	If shop is not open at appropriate times and does not carry a reasonable product range, locals will choose to shop elsewhere. This impacts negatively on the viability of the shop.	<ul> <li>Undera Community Development Group Inc.</li> <li>Shepparton City Council</li> <li>Business Victoria</li> </ul>	High	2010
	There is a lack of family entertainment and events in Undera.	4.3 Establish an entertainment sub- committee of the Undera Planning Committee to explore opportunities to hold events such as multi cultural festivals, dances and movie nights in	Lack of entertainment can impact on people's wellbeing and / or encourage people to socialise in other areas, thereby diminishing community connections locally.	<ul> <li>Undera Community Development Group Inc.</li> <li>Greater Shepparton City Council</li> </ul>	Medium	2012

Priority Area	Issue	Action	Justification / Alternatives	Partners	Priority	Timeline
	The lack of fuel	Undera. 4.4 Investigate the potential to establish a community	A fuel outlet will encourage local	Undera     Community	Medium	2013
	encourages local residents to do their shopping in other locations and does not encourage people travelling through Undera to stop	owned and operated fuel outlet in Undera.	residents and travelers to spend money locally and thereby improve sustainability of Undera.	<ul> <li>Development Group Inc.</li> <li>Greater Shepparton City Council</li> </ul>		
5.0 Health and Wellbeing / Education and Training	Concern that a low population base will negatively impact on Pre School and Primary School enrolments and on sustainability of Undera in general.	5.1 Develop a New Residents Kit to promote Undera as a great place to live for families.	A New Residents Kit can provide people who are considering a move to Undera with information about the town so that they can make an informed decision. It will also help them to settle in more quickly and become valuable members of the town if they so choose.	<ul> <li>Undera Community Development Group Inc.</li> <li>Greater Shepparton City Council</li> <li>Local businesses</li> </ul>	High	2010
	Limited opportunities exist locally for residents to undertake further training, personal development and	5.2 In partnership with Greater Shepparton City Council, Undera Primary School and other service providers, obtain permission to use Undera Primary School in the	The ability to access training (e.g. Quick Books training), personal development opportunities (e.g. language classes, cooking classes, etc) and	<ul> <li>Undera Community Development Group Inc.</li> <li>Greater Shepparton City Council</li> </ul>	Medium – High	2011

Priority Area	Issue	Action	Justification / Alternatives	Partners	Priority	Timeline
	fitness classes.	evenings, on weekends and during school holidays to provide a range of community based personal development, training and fitness classes.	fitness classes (such as yoga, pilates, etc) enhance Undera as a place to live and make it more attractive to both existing and potential residents.	<ul> <li>Undera Primary School</li> <li>Training providers</li> <li>YMCA</li> </ul>		
	Lack of services locally forces residents to travel to other towns or cities for health care visits.	5.6 Work in partnership with Greater Shepparton City Council and service providers to access basic health screening services in Undera on an occasional basis or as required	Services available locally may encourage residents to access services that they may otherwise not, thereby improving health and wellbeing. Examples include immunizations and basic health screening. There is possibility that some health services will not be used locally, particularly if a degree of confidentially is required (e.g. mental health services, drug / alcohol / relationship counseling).	<ul> <li>Undera Community Development Group Inc.</li> <li>Greater Shepparton City Council</li> <li>Health Service Providers</li> </ul>	Medium - Low	2015
6.0 Youth services / support services	School bus timetable does not meet needs of local students.	6.1 Commence discussions with school bus operator, Greater Shepparton City Council (Transport Connections Program Coordinator) and Department of Transport to	Trip is only 15 minutes by car, yet students are travelling approximately an hour by bus twice per day. A change to timetable would allow students greater	<ul> <li>Undera Community Development Group Inc.</li> <li>Greater Shepparton City Council</li> </ul>	High	2011

Priority Area	Issue	Action	Justification / Alternatives	Partners	Priority	Timeline
		investigate potential to alter bus timetable to better meet local needs.	flexibility with their day and opportunities to spend more time at home or in community / sporting activities.	<ul> <li>Department of Transport</li> <li>School bus operator</li> <li>Kyabram Secondary College</li> </ul>		
	Lack of activities for young people in Undera	6.2 Work in partnership with Greater Shepparton City Council's Youth Services Team and service providers such as the YMCA and health services to initiative activities for young people in Undera / or to take them to other destinations (e.g. fund buses to transport them to youth events in other locations).	Lack of activities can result in young people spending time in other towns or suffering from depression. As there are a limited number of young in Undera, the best option may be to provide transport to youth activities in other nearby locations, e.g. Kyabram, Mooroopna or Shepparton.	<ul> <li>Undera Community Development Group Inc.</li> <li>Greater Shepparton City Council</li> <li>YMCA</li> <li>Blue Light Discos</li> <li>FREEZA</li> <li>Health service providers</li> </ul>	High	2010
	Local residents are unable to access counselors in Undera.	6.3 Work in partnership with Greater Shepparton City Council, Undera Football and Netball Club and service providers to coordinate community health events in Undera, e.g. Men's Health Nights, Pitstop Program, etc.	Locals unlikely to access counselors in Undera due to confidential nature of their issues. However, counseling and health promotion initiatives coordinated through existing organisations are likely to be more successful.	<ul> <li>Undera Community Development Group Inc.</li> <li>Greater Shepparton City Council</li> <li>Undera Football and Netball Club</li> <li>Health service providers</li> </ul>	Medium	2013

## **5.0 Appendix**

#### 5.1 Literature Review

#### Council Plan (Adjusted) 2006-2010

#### Purpose

This Plan is a component of Council's Strategic Planning and Accountability Framework. This Framework ensures that desired community outcomes are delivered in an integrated and holistic manner, from strategic conception to operational execution. The Council Plan is a medium term document, which provides a link between the long term aspirations contained in the Greater Shepparton 2030 Strategy and Municipal Strategic Statement and the short term delivery of programs, services and activities, as outlined in annual Council budgets.

#### Relevance

The six strategic objectives contained within this plan are:

- Settlement and Housing
  - Direction: Commitment to growth within a consolidated and sustainable development framework.
  - Themes: Manage Greater Shepparton's growth in a planned manner; provide a diverse range of housing options to meet the community's needs and expectations and apply sustainable design principles to all developments across the municipality.
- Community Life
  - Direction: Enhancement of social connectedness, physical and mental health and well being, education and participatory opportunities in order to improve livability through a diverse range of community services.
  - Themes: Ensure an equitable distribution of community health and social services; provide a diverse range of education and learning options; increase the range and accessibility of recreation and open space options and promote development which provides a safe and accessible environment.
- Environment
  - Direction: Conservation and enhancement of significant natural environments and cultural heritage.

 Themes: Protect and enhance the natural environment; recognise the importance of floodplain management; promote and encourage sustainable/best practice land management and conserve and protect our Indigenous and non-Indigenous cultural heritage and built heritage.

#### • Economic Development

- Direction: Promote economic growth, business development and diversification, with a focus on strengthening the agricultural industry.
- Themes: Encourage and promote sustainable economic development which maximises the potential of our agriculture and rural land; encourage dynamic and complementary commercial activity centres; broaden our industry base and encourage tourism growth.

#### • Infrastructure

- Direction: Provide urban and rural infrastructure to enhance the performance of the community and facilitate growth
- Themes: Promote traffic and transport systems and provide necessary urban and rural services which support our future growth and development.

#### • Council Organisation and Management

- Direction: Provide efficient and effective programs and services to meet the community's needs.
- Themes: Implement best practice systems of governance, administration and finance that support the delivery of Council programs and services to the community of Greater Shepparton.

#### **Greater Shepparton 2030 Strategy**

#### Purpose

The purpose of this document is to develop a vision for Greater Shepparton and a series of objectives and strategies to help it achieve its vision between now and 2030.

#### Relevance

Five key strategic directions have been identified for Greater Shepparton. These are as follows:

- Settlement: Commitment to growth within a consolidated and sustainable development framework
- Community Life: Enhance social connectedness, physical and mental health and well being, education and participatory opportunities in order to improve livability and provide a greater range of community services

- Environment: Conservation and enhancement of significant natural environments and cultural heritage
- Economic Development: Promote economic growth, business development and diversification, with a focus on strengthening the agricultural industry.
- Infrastructure: The provision and restructure of urban and rural infrastructure to enhance the performance of the municipality and facilitate growth.

Some of the priority projects listed in this plan that may be of relevance to Undera include high quality public open space plans; upgrades to regional and local road networks; drought initiatives; environmental initiatives such as roadside management plans, water sensitive urban designs and waste services; and small towns renewal program.

#### Comments

There were no specific recommendations regarding Undera.

#### Public Health Plan (2006-2008)

#### Purpose

The Health Plan identifies the public health needs of the community, and strategies aimed at promoting health and wellbeing; preventing disease; and prolonging life

#### Relevance

There are four principal goals which form the basis of the Health Plan. Relevant strategies and actions have been listed under each goal as appropriate:

- Sense of belonging and connectedness:
  - New resident's information kits
  - Support for professional and social networks
  - o Promotion and support of events and activities
  - Address and improve access to affordable housing
  - Welcoming, accessible and inclusive government and community processes, facilities and services
  - Policies and systems that create attractive and sustainable environments
  - $\circ$   $\,$  Community infrastructure and programs that connect with the environment

- Signage and symbols to reflect connected and inclusive communities.
- Safe and healthy environment:
  - Children's services and community services directories
  - o Maintain and expand Maternal and Child Health Service
  - Promote anti-bullying in schools
  - Support post natal depression initiatives
  - Provide information and resources for residents in relation to family violence prevention and support
  - Promote safer cities programs.
- Physical activity and nutritional wellbeing:
  - Promote walking program
  - o Improve skill level of physical activity instructors
  - Increase level of participation in physical activity by older adults
  - o Increase awareness of oral hygiene and drinking water.
- Minimisation of drug and alcohol misuse
  - Community education to reduce alcohol, nicotine and drug use
  - Develop substance misuse education
  - o and support program
  - o reduce incidence of blood borne diseases
  - o responsible management and monitoring of alcohol policies.

#### Comments

No specific references to initiatives in Undera.

#### Asset Management Policy (2007)

#### **Purpose:**

This policy sets out the Council's commitment to manage and care for its assets in a way which assists in the achievement of its vision and meets the infrastructure needs of the community.

#### Relevance:

Some of the more relevant commitments made by Council in this policy are:

- Achieving financial sustainability of its assets over a period of time through the following measures:
  - Ensuring that the asset base is not increased without considering the impact on the ability to fund future maintenance and rehabilitation;
  - Not replacing those assets that are determined to be under-utilised, at the end of their useful lives, subject to consultation with the community and determining the impact of non-replacement on the community;
  - Increasing grant and other funding to ensure assets are maintained at least in their current condition;
- Maintaining and rehabilitating its existing assets in a manner which is acceptable to the community in terms of financial burden, safety, quality, impact on the environment, meeting needs and Council's ability to fund those works;
- Regularly consulting and surveying the community to determine whether its needs are being satisfied.

#### Comments:

There are no comments of specific relevance to actions in Undera.

#### **Domestic Wastewater Management Plan (2008)**

#### Purpose

The purpose of this plan is to assess the environmental and health risks posed by existing and proposed septic tank systems within the municipality and identify the options for minimising each of these risks.

#### Relevance

- This plan identifies 219 septic tanks in Undera, which flow into the Rodney Coomboona Drainage Catchment
- Undera is listed as one of the 25 priority areas that may require a reticulated sewer service or extensions to existing reticulate sewer that service adjacent or nearby areas. This relates specifically to 41 properties, servicing approximately 70 people.
- The report focuses on improving domestic waste water in the five priority towns / areas only at this stage: Dookie, Katandra West, Shepparton East, Tallygaroopna and Toolamba. Undera is listed as priority number 13.
- Undera does not have a reticulated water supply, therefore monitoring of existing septic systems is considered important.

#### Comments

Advice received from Council officers indicates that town water and sewerage are not planned for Undera at this stage.