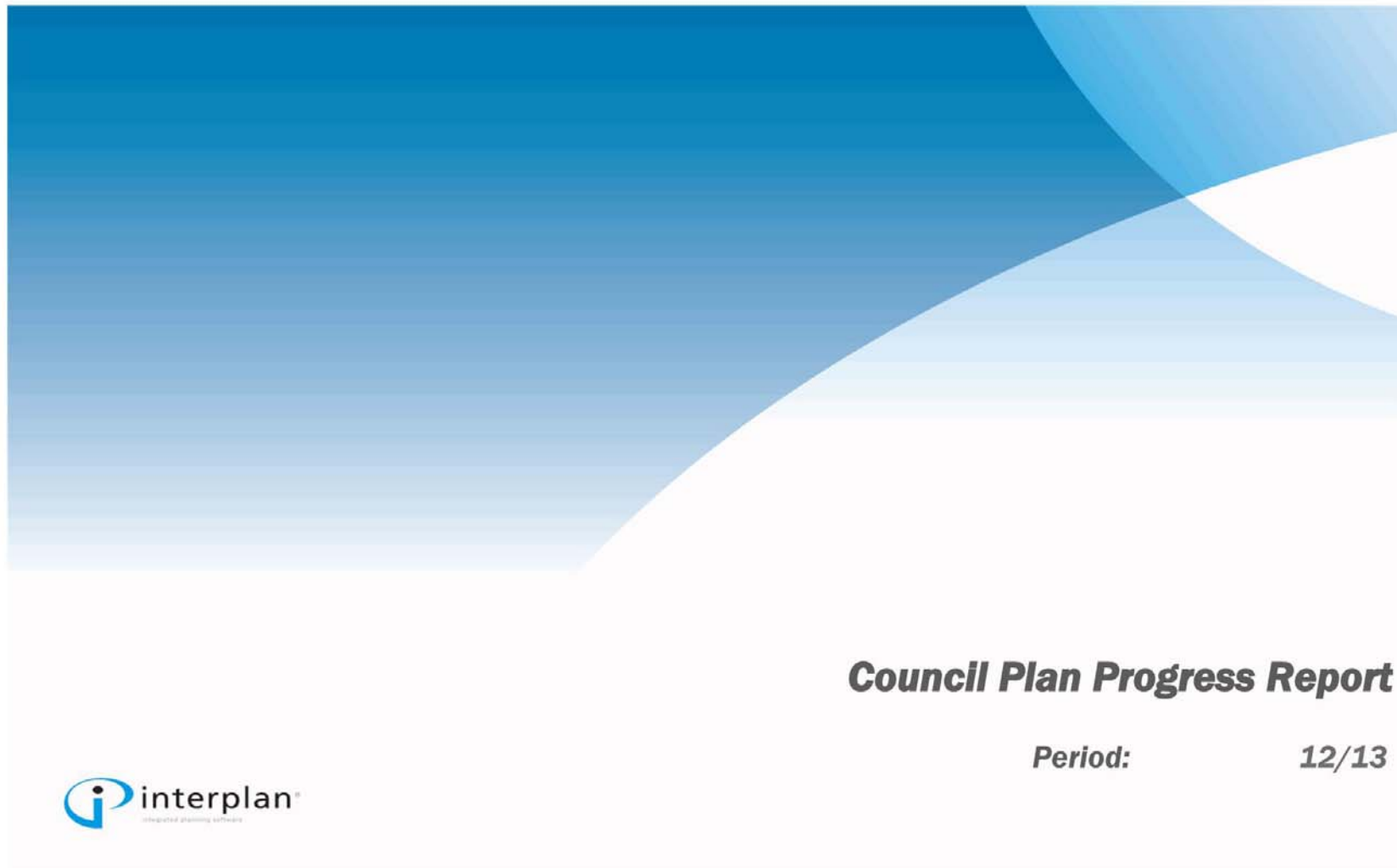


# **ATTACHMENT TO AGENDA ITEM**

**Ordinary Meeting**

**20 August 2013**

<b>Agenda Item 5.1</b>	<b>Greater Shepparton City Council - Council Plan 2009 - 2013 Final Progress Report June 2013</b>	
<b>Attachment 1</b>	<b>Council Plan - Final Report.....</b>	<b>84</b>



Greater Shepparton City Council

COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar:** 1 Settlement and Housing

**Objective:** 1.1 Encourage innovative, appropriate, sustainable and affordable housing solutions.

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 1.1.1 Implement recommendations from the Councils adopted Housing Strategy</b>			
1.1.1.1 (KSA) Implement recommendations from the Council's adopted Housing Strategy.	Completed	The Greater Shepparton Housing Strategy was adopted June 2011. The provisions of the Greater Shepparton Housing Strategy have been integrated into the Greater Shepparton Planning Scheme through Amendment C93 on 21st June 2012. Remaining action will be implemented into service and budget planning processes.	30/06/2013
1.1.1.2 Develop an implementation plan/work program addressing short and medium term recommendations and provide an update report to Council	In Progress	High priority action has been completed. This was the incorporated of the Housing Strategy into the planning scheme. Implementation plan being developed.	30/06/2013

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Greater Shepparton City Council

COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar: 1 Settlement and Housing**

**Objective: 1.2 Encourage sustainable municipal growth and development.**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 1.2.1 Engage stakeholders to ensure that growth management plans incorporate user views on priorities, infrastructure needs and future demand.</b>			
1.2.1.1 Engage stakeholders to ensure that growth management plans incorporate user views on priorities, infrastructure needs and future demand.	Completed	Ongoing discussions have been occurring with consultants acting on behalf of landowners on initiating planning scheme amendments in order to incorporate their views.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 1.2.2 Complete structure plans for growth areas, including developer contribution plans</b>			
1.2.2.1 Complete North East and South East Growth Corridor structure plans and Developer Contribution Plans and present to Council for endorsement.	In Progress	The Growth Areas Authority have been engaged to finalise documentation for the North East Precinct Structure Plan. This is expected to be completed in August 2013.  Hansen have recommenced the finalisation of the South East Growth Corridor Precinct Structure Plan. This is expected to be completed in December 2013.	30/06/2013
1.2.2.2 Commence Shepparton East interface investigation	Deferred	Deferred pending completion of a flood study in the area by the Catchment Management Authority.	30/06/2013
1.2.2.3 (KSA) Complete structure plans for growth areas, including developer contribution plans.	In Progress	All structure plans for growth areas completed except for North East and South East Growth Corridors.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 1.2.3 Review Municipal Strategic Statement</b>			
1.2.3.1 Review Municipal Strategic Statement.	In Progress	The MSS has been reviewed on a number of occasions as a result of the implementation of adopted strategy work, including most recently the implementation of the housing strategy. The MSS will again be reviewed as part of the approval of the rural strategy. Implementation of the industrial strategy will commence in July with the assistance of the rural flying squad (DPCD)	30/06/2013

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Greater Shepparton City Council

COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar: 1 Settlement and Housing**

**Objective: 1.3 Revitalise and promote the Shepparton CBD as the region's premier retail and entertainment destination.**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 1.3.1 Continue implementation of CBD Strategy recommendations with a priority on CBD parking</b>			
1.3.1.1 (KSA) Continue implementation of CBD Strategy recommendations with a priority on CBD parking.	In Progress	Retail strategy to commence in 2013. Bus Interchange and Maude Street concept designs endorsed by Council for consultation. Car Parking Strategy being developed.	30/06/2013
1.3.1.1 CBD Issues and Options Paper report to Council	In Progress	Retail Strategy Brief has been developed and circulated for comment. Shepparton Chamber of Commerce and Industry has provided copy of CBD Summary collated following consultation with key stakeholders.	28/02/2013
1.3.1.2 Report to Council to adopt a Shepparton Retail Strategy	In Progress	Retail Strategy brief being prepared scheduled for council briefing and consideration in 1st quarter of 2014.	28/02/2013
1.3.1.2 Publish an updated Shepparton CBD Parking Map	In Progress	Updated parking map has been finalised, ready for printing and distribution.	31/12/2012
1.3.1.3 Seek authorisation from the Victorian Minister for Planning for an amendment to the Cash in lieu of car parking rate.	Deferred	Work to be commenced pending review of completed strategies for CBD.	31/05/2013
1.3.1.3 Installation of new parking and wayfinding signage in the CBD.	Deferred	Wayfinding Strategy has been completed, however were unsuccessful in bid for capital funding for this project.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 1.3.2 Develop a process whereby developers are encouraged to acknowledge Aboriginal heritage and presence in urban design</b>			
1.3.2.1 (KSA) Develop a process whereby developers are encouraged to acknowledge Aboriginal heritage and presence in urban design.	In Progress	Close links have been established with the local aboriginal community who are consulted in relation to developments throughout Greater Shepparton by direct consultation, through the Cultural Heritage Management Plan (CHMP) process, or members of the community engaged on steering committees where relevant.	30/06/2013
1.3.2.2 Develop guidelines to encourage local Aboriginal community advice being sought in Aboriginal culture design as a part of future developments	Ongoing	Close links have been established with the local aboriginal community who are consulted in relation to developments throughout Greater Shepparton by direct consultation, through the Cultural Heritage Management Plan (CHMP) process, or members of the community engaged on steering committees where relevant.	30/06/2013
1.3.2.3 Include Aboriginal heritage in the PSP and DCP developmental processes	Ongoing	CHMP required for activities within or adjacent to culturally sensitive areas.	30/06/2013

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Greater Shepparton City Council

COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar: 1 Settlement and Housing**

**Objective: 1.3 Revitalise and promote the Shepparton CBD as the region's premier retail and entertainment destination.**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 1.3.3 In conjunction with the Victorian Department of Transport redevelop the public transport interchange in the CBD</b>			
1.3.3.1 In conjunction with the Victorian Department of Transport, redevelop the public transport interchange in the CBD.	In Progress	Bus Interchange and Maude Street concept designs endorsed by Council for consultation. Consultation occurred in June. Consideration of submissions to be completed in 4 quarter of 2013.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 1.3.4 Encourage greater retail diversity</b>			
1.3.4.1 Encourage greater retail diversity.	Ongoing	Summer City Market held, Winter City Market planning undertaken for August 2013, CBD Event Coordination ongoing, quarterly CBD vacancy audits ongoing and revised economic modelling on Maude Street Mall options being undertaken.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 1.3.5 Lobby the Victorian Department of Transport to redevelop the Shepparton Railway Station precinct, to improve access to and from the CBD</b>			
1.3.5.1 Lobby the Victorian Department of Transport to redevelop the Shepparton Railway Station precinct, to improve access to and from the CBD.	In Progress	Expression of Interest originally submitted did not received traction from State Government. This project now forms part of the Transformational Projects brief that has been developed for State Government consideration.	30/06/2013

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Greater Shepparton City Council

COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar: 2 Community Life**

**Objective: 2.1 Embrace and strengthen cultural harmony and diversity**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.1.1 Develop a Cultural Diversity Plan for Greater Shepparton and pursue implementation of any outcomes there from</b>			
2.1.1.1 Develop a Cultural Diversity Plan for Greater Shepparton and pursue implementation of any outcomes from there.	Completed	Council's Cultural Diversity and Inclusion Strategy and associated Action Plan was adopted by Council in March 2012. This strategy highlights a number of actions to be delivered over a three year period. A report will be presented at an Executive/Councillor meeting detailing the actions achieved over the first initial 12 month period.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.1.2 Engage with the indigenous community to provide improved opportunities and outcomes</b>			
2.1.2.1 Engage with the indigenous community to provide improved opportunities and outcomes.	Completed	Council partnered with the Academy of Sport Health and Education to run a two week mentoring program in September. Participants were placed into different departments within Council in areas of interest to them. The program was deemed an outstanding success as all six students successfully completed the program and learnt many employability skills.	30/06/2013
2.1.2.2 (KSA) Implement Year 1 Actions from the adopted Cultural Diversity Strategy, to progress and enhance Council's reputation for cultural harmony and inclusiveness.	Completed	Council has programmed many activities and events that meet the objectives of the Cultural Diversity Strategy. A report highlighting the achievements from Year 1 of the Cultural Diversity and Inclusion Strategy and associated Action Plan will be presented to a Councillor briefing in July 2013.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.1.3 Ensure Council activities support and enhance its reputation for cultural harmony and inclusiveness</b>			
2.1.3.1 Ensure Council activities support and enhance its reputation for cultural harmony and inclusiveness.	Completed	Council activities continue to support cultural harmony and inclusiveness, e.g. the Emerge Festival, Harmony Day, Refugee Week, Reconciliation Week, Sorry Day and NAIDOC Week. In June 2013, Council supported the Emerge Leadership Workshop in partnership Multicultural Arts Victoria. Through LEAD(Localities Embracing and Accepting Diversity) Council developed and implemented a Council Action Plan focused on ensuring policies and procedures are welcoming and inclusive of all cultures. The development of compulsory EO/LEAD online and face to face training package to be completed by all council staff once every two years. LEAD will continue to work with participating organisation's/clubs/schools until December 2013 with the aim to reduce race based discrimination and increase positive diversity. Council continues to support and build capacity of local community groups through representation on working groups and committees. In December 2012, Greater Shepparton City Council won Victoria's Multicultural Excellence Award for Local Government for our strong commitment to developing an inclusive community.	30/06/2013

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Greater Shepparton City Council

COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar: 2 Community Life**

**Objective: 2.2 Increase education and learning opportunities for our community**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.2.1 Ensure there are opportunities for arts education in the region</b>			
2.2.1.1 Ensure there are opportunities for arts education in the region	Completed	SAM continues to offer a dynamic public program including visual art learning links, education workshops, professional development for teachers, and VCE student seminars. Education services at SAM include a range of guided talks for VCE, VELs and AusVELs coursework as well as post compulsory education and early childhood sectors. SAM is committed to working with schools in our region to support greater participation in arts learning. Greater Shepparton City Council also provide annual "Arts in the Community" grants. Strategic Planning has commenced for arts education in the community including both SAM and the Riverlinks branches of Council	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.2.2 Continue to work with education providers to increase the range of locally available education options and promote lifelong learning</b>			
2.2.2.1 (KSA) Continue to work with education providers to increase the range of locally available education options and promote lifelong learning.	In Progress	Leadership group objectives have been integrated into Education Champions Group. Discussions being held with KPMG regarding outcomes achieved in South Gippsland. Director Sustainable Development and Manager Investment Attraction will make a presentation to the Education Champions Group in July 2013 to progress.	30/06/2013
2.2.2.2 Report to Council on the progress of the implementation of the Tertiary Education Strategy	Ongoing	'Keys to Success' promotional documentation has been produced and distributed, outlining the range of Tertiary Education institutions and courses that are available.	31/03/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.2.3 Work with local business and education providers to devise strategies to retain young people in the region and build our community's intellectual capital and improve educational outcomes</b>			
2.2.3.1 Work with local business and education providers to devise strategies to retain young people in the region and build our community's intellectual capital and improve educational outcomes.	Ongoing	Greater Shepparton Greater Future document finalised and ministerial brief being continuously updated. Meeting held with Ministers Hall and Lovell to discuss education outcomes for Greater Shepparton.	30/06/2013

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COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar: 2 Community Life**

**Objective: 2.3 Develop and pursue strategies to improve community health and wellbeing**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.3.1 Develop a new Universal Access Plan and implement the identified outcomes and objectives</b>			
2.3.1.1 Develop a new Universal Access Plan and implement the identified outcomes and objectives.	Completed	The draft Greater Shepparton Universal Access and Inclusion Plan was approved in draft format for further consultation at the June Ordinary Council meeting. The final Plan will be presented to Council for their adoption at the September 2013 Ordinary Council meeting.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.3.2 Implement Municipal Public Health Plan</b>			
2.3.2.1 Implement the Municipal Public Health Plan.	In Progress	Council continues to implement actions outlined in the Municipal Public Health Plan 2009-13. Significant work has commenced on planning for the development of the 2013 - 2017 Municipal Public Health Plan.	30/06/2013
2.3.2.1 (KSA) Get Mooving Greater Shepparton in partnership with the Federal Government and key community agencies and Melbourne based sports clubs deliver a series of programs that encourage improved health and well-being focussing on physical education, nutrition and on-going capacity building.	Completed	The 2012-13 stage of the Get Mooving program has been fully completed. This has included the implementation of the Beat It program which had over 430 registrations with programs in many townships across Greater Shepparton, the installation of equipment at Victoria Park Lake to support and encourage activity including table tennis tables, chess and the commencement of the activity area as part of the Western Park development, health checks were conducted on almost 100 people at over 20 community events of which nearly 70% were identified as having serious health risk factors and were referred to their GPs for follow up and support was provided to the establishment of community gardens at the Tatura Community House, the Salvation Army in Shepparton and Yitjwudik Indigenous Mens Drug and Alcohol Rehabilitation Centre in Toolamba.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.3.3 Implement the Positive Ageing Strategy outcomes and objectives</b>			
2.3.3.1 Implement the Positive Ageing Strategy outcomes and objectives.	Completed	The Positive Ageing Strategy continues to be implemented with the direction from the Positive Ageing Advisory Committee, who annually review the actions of the plan and set priorities. A report will be presented to Council in August 2013.	30/06/2013

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Greater Shepparton City Council

COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar: 2 Community Life**

**Objective: 2.3 Develop and pursue strategies to improve community health and wellbeing**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.3.4 Pursue the highest standard of accessibility and inclusion for all services and activities</b>			
2.3.4.1 Pursue the highest standard of accessibility and inclusion for all services and activities.	Completed	The highest standards of accessibility and inclusion have been sought, with a dedicated Access and Inclusion Officer engaged to support activities across council, in addition to the Disability Advisory Committee providing strategic advice on all major undertakings. The development of a Universal Access and Inclusion Plan will further strengthen Council's commitment to a range of strategies and actions to enhance access to Council services, information, support and infrastructure. This action was presented with the strategy 2.3.1.1.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.3.5 Support efforts to increase the quality of Aboriginal health outcomes</b>			
2.3.5.1 Support efforts to increase the quality of Aboriginal health outcomes.	Completed	Rumbalara Joint Working Group is a partnership between Rumbalara Aboriginal Cooperative and Council to foster a cohesive working relationship between the Aboriginal community and Council. This group, comprised of senior representatives meets quarterly to identify issues that may impact the local Aboriginal community and to discuss processes for addressing these matters to advise and direct Council. Yitjyawudik Men's Recovery Centre is a 24 hour residential alcohol rehabilitation or a drug dependency problem located in Mooroopna. The centre received funding through Council's Healthy Communities Initiative, Get Mooving Greater Shepparton project to develop a community garden to increase physical activity levels and healthy eating outcomes. The community garden has been incorporated into participants rehabilitation program, with produce grown in the garden being utilised for healthy cooking classes onsite. Excess produce is donated to the Mooroopna Food Share. Approximately 16 men have participated in the community garden program to date. BEAT IT, developed by the Australian Diabetes Council is a 12 week physical activity and lifestyle modification program aiming to increase physical activity levels, reduce waist measurements and increase healthy lifestyle behaviours. The program is being delivered through Rumbalara Football/Netball Club to 35 women, participating in twice weekly physical activity/education sessions.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.3.6 Implement Domestic Wastewater Management</b>			
2.3.6.1 Implement Domestic Wastewater Management.	In Progress	The Domestic Wastewater Management Plan is to be reviewed. The reviewed Plan will be presented to Council for adoption in December 2013.	30/06/2013

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COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar: 2 Community Life**

**Objective: 2.3 Develop and pursue strategies to improve community health and wellbeing**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.3.7 Implement Food Safety Management Strategy</b>			
2.3.7.1 Implement Food Safety Management Strategy.	Completed	The Food Safety Management Strategy is being implemented and ensuring all food premises are inspected annually and that food sampling is undertaken of foods from at risk premises.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.3.8 Review the Emergency Management Plan to ensure its ongoing relevance</b>			
2.3.8.1 Review the Emergency Management Plan to ensure its ongoing relevance	Completed	Through the employment of a shared officer, Emergency Management Co coordinator, working across Greater Shepparton and Moira Council's a review of Council's abilities to respond to Emergency situations is currently underway. This review will be ongoing along with coordination of the ongoing recovery from the 2012 flood event. A Hume regional Municipal Emergency Management group has also commenced meeting to ensure shared knowledge and resources in any future emergency. GSCC's current Municipal Emergency Management Plan will be audited in August 2013. Following the audit, a Council report will be generated.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.3.9 Implement the Early Years Plan outcomes and objectives</b>			
2.3.9.1 Implement the Early Years Plan outcomes and objectives.	Completed	The Chair of the Greater Shepparton Early Years Partnership has provided ongoing reports to Council staff on the progress of the Early Years plan. This reporting shows the plan to be on target. A formal Discussion Paper will be presented to Council in October 2013  The reported percentage complete and status of this action reflect the timing of the current Early Years Plan being 2011-2014. Action Area 1, All Children enjoy a healthy start to life has been met with current service delivery and planning.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.3.10 Support and encourage opportunities for constructive and productive youth engagement</b>			
2.3.10.1 Support and encourage opportunities for constructive and productive youth engagement.	Completed	Youth agency network building continues - Council is working with Word & Mouth, youth sector agencies and state government to provide Youth Development Services and isolate service gap areas for further development.	30/06/2013

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Greater Shepparton City Council

COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar:** 2 Community Life

**Objective:** 2.3 Develop and pursue strategies to improve community health and wellbeing

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy:</b> 2.3.11 Promote riding and walking as viable and attractive alternatives to driving			
2.3.11.1 Promote riding and walking as a viable and attractive alternative to driving	Completed	The 2012-13 program has been fully delivered. The Active Living Department has run the Pedometer Challenge, Twilight Strolls at the beginning and end of summer and the Summer Stroll Series in Undera, Congupna, Tatura and Katandra and Ride to Work Day event all held. These events alone had almost 3,000 attendances. In addition a further 70 programs and events were held as part of the Activities in the Parks program promoting healthy lifestyles, many of which were focussed on walking and riding with overall attendances totalling 8,229.	30/06/2013

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Greater Shepparton City Council

COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar: 2 Community Life**

**Objective: 2.4 Provide affordable and sustainable community services**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.4.1 Review the needs of the community for the variety of services provided to seniors</b>			
2.4.1.1 Review the needs of the community for the variety of services provided to seniors.	Completed	Services to seniors are reviewed regularly and continue to be delivered in line with funding body guidelines. A waiting list for Home Care Services has been developed due to the reduction in indexation and the inability to fund from Council resources.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.4.2 Utilise a community development model to support relevant groups in the pursuit of their objectives</b>			
2.4.2.1 Utilise a community development model to support relevant groups in the pursuit of their objectives.	Completed	Council continues to offer the Community Matching Grants program, to encourage Asset Based Community Development to support grass roots groups originating from the Greater Shepparton community.	30/06/2013
2.4.2.1 (KSA) Review of Domestic Animal Management Plan.	Not Started		31/01/2013
2.4.2.1 (KSA) Undertake a comprehensive community engagement process to determine levels of service across the organisation. Departments to inform the development of service plans that align with community expectations in relation to cost and quality of service delivery.	In Progress	Formal process to commence with the appointment of Team Leader Business Planning and Procurement scheduled for August 2013. Some development undertaken within various Directorates i.e. Infrastructure.	31/12/2012
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.4.3 Review the provision of library services, including potential partnerships</b>			
2.4.3.1 Review the provision of library services, including potential partnerships	Completed	Greater Shepparton City Council continues to contribute to the Goulburn Valley Regional Library partnership with Moira Shire and Strathbogie Shire. The Goulburn Valley Regional Library board manages the existing partnership with both Councillor and Officer support.	30/06/2013

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Greater Shepparton City Council

COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar: 2 Community Life**

**Objective: 2.4 Provide affordable and sustainable community services**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.4.4 Monitor and appropriately support the provision of adequate quality children's services</b>			
2.4.4.1 Monitor and appropriately support the provision of adequate quality children's services.	Completed	<p>The provision of children's services is constantly monitored to ensure relationships are maintained, challenges addressed through support networks and ongoing opportunities for improvement are identified and managed appropriately to ensure delivery of quality services to the community. Utilisation and waiting lists have varied across the year and are currently the former is high while the latter is low.</p> <p>The implementation of Universal Access to 15 hours of kindergarten has occurred smoothly for children and families. However, staffing shortages have created some concerns in one service. This continues to be addressed.</p> <p>Over half of our services have undergone the Department of Education and Early Childhood Development Assessment and Rating Visits. All have met the assessment requirements with a number exceeding the requirements in a number of areas.</p>	30/06/2013

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Greater Shepparton City Council

COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar: 2 Community Life**

**Objective: 2.5 Value Arts and Culture as an integral part of a dynamic community**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.5.1 Complete a feasibility study into the construction of a new art gallery</b>			
2.5.1.1 Complete a feasibility study into the construction of a new art gallery	In Progress	Council Staff continue to investigate and scope a feasibility project for the future location of SAM with further work to be undertaken in 2013/14. Discussions have commenced at an Executive level and with some key stakeholders to develop a project plan to progress the development of the Foundation and the feasibility of a Future stand-alone Museum	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.5.2 Continue to support and promote events including SheppARTon Festival, Sidney Myer International Ceramics Award, Indigenous Ceramics Award, Australian National Piano Award and others</b>			
2.5.2.1 Continue to support and promote events including SheppARTon Festival, Sidney Myer International Ceramics Award, Indigenous Ceramics Award, Australian National Piano Awards and others	Completed	The Arts, Events and Tourism team continue to support and promote events including SheppARTon Festival, Sidney Myer International Ceramics Award, Indigenous Ceramics Award, Australian National Piano Award and others. Through Council's support the SheppARTon Festival has grown from 5 days to 10 days in 2013 and will stretch to the month of March in 2014 through leveraging the vast range of events that occur in Greater Shepparton during March each year.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.5.3 Develop a comprehensive Arts and Culture Policy and Strategy for Greater Shepparton and pursue implementation of any identified outcomes</b>			
2.5.3.1 Develop a comprehensive Arts and Culture Strategy and Policy for Greater Shepparton and pursue implementation of any identified outcomes.	In Progress	An Events and Tourism Strategy was developed and adopted by Council in 2011. A cultural diversity and inclusiveness strategy was adopted in March 2012. Development of a combined Arts and Culture Policy and Strategy has not been achieved with a separate Cultural strategy being adopted. A separate strategy will be developed for Arts by December 2013. The Tourism & Events Strategy will be revisited in early 2014 for adoption by Council. This strategy will encompass Arts, Events & Tourism as a framework to enhance cultural liveability, encourage participation, build community capacity and to stimulate economic growth.	30/06/2013

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Greater Shepparton City Council

COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar:** 2 Community Life

**Objective:** 2.5 Value Arts and Culture as an integral part of a dynamic community

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy:</b> 2.5.4 Ensure that the Performing Arts and Art Gallery activities continue at a high level and provide diverse programs			
2.5.4.1 Ensure that the Performing Arts and Art Gallery activities continue at a high level and provide diverse programs.	Completed	Under the Riverlinks brand, Council continues to program a diverse season of performing arts in conjunction with commercial touring shows and community partnership performances. This has resulted in a dynamic season that appeals to a broader range of audiences. The SAM annual program has been refined to offer three major exhibitions, 2 community exhibitions and a range of shows that showcase the existing collection. This shift in programming means fewer exhibitions of longer duration enabling greater promotion of the events. It is a model that has been adopted widely in public galleries and is generating increased audiences. SAM program and history presented to Council in June, Riverlinks program/ history presentation to Council will occur in 2013.	30/06/2013
2.5.4.2 (KSA) Deliver a major international exhibition of Japanese prints in partnership with the Museum of Fine Arts, Boston.	Completed	In 2013 SAM presented the Golden Age of Colour Prints in partnership with the Museum of Fine Arts Boston. The exhibition was SAM's first experience in presenting a ticketed event. Attendance results indicated that approximately 70% of all visitors to the exhibition were from intrastate and interstate audiences illustrating the ability for cultural programming to attract visitation. A report outlining the results of the exhibition will be presented to Council shortly.	31/05/2013
2.5.4.3 (KSA) Deliver an expansive public and education program alongside the exhibition focussing on Japanese cultural history and designed around the current Victorian education curriculum.	Completed	An extensive series of workshops highlighting Japanese culture and influences within the western culture were presented during the Golden Age of Colour Prints. The workshop series included tea ceremonies, puppet making, calligraphy, painting along with other events and was very well attended.	31/05/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy:</b> 2.5.5 Pursue implementation of outcomes of the Arts and Culture Review			
2.5.5.1 Pursue implementation of outcomes of the Arts and Culture review.	Completed	The cultural strategy developed in 2010 includes objectives that are currently being actioned. The strategy will be reviewed and updated in 2013-14.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy:</b> 2.5.6 Pursue the provision of public art in a wide variety of locations throughout Greater Shepparton			
2.5.6.1 Pursue the provision of public art in a wide variety of locations throughout Greater Shepparton.	Completed	Successfully completed the mural painting in the Monash Park underpass. In partnership with the local police, public safety murals have been completed on the Police station wall. Currently investigating options to replace a piece of public art following a motor vehicle accident. Public Art Strategy to be revised in 13/14	30/06/2013

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Greater Shepparton City Council

COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar:** 2 Community Life

**Objective:** 2.6 Develop a range of active and passive recreational facilities at the former Kialla landfill site

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy:</b> 2.6.1 Review the Kialla Landfill Rehabilitation Concept Plan to optimise the public benefit and recreation opportunities derived from rehabilitation works			
2.6.1.1 Review the Kialla Landfill rehabilitation Concept Plan to optimise the public benefit and recreation opportunities derived from rehabilitation works.	Completed	Works continue to be progressed by the Committee of Management.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy:</b> 2.6.2 Integrate the development of the site into RiverConnect activities			
2.6.2.1 Integrate the development of the Kialla Landfill site into RiverConnect activities.	In Progress	Development of the site continues as the Shepparton Botanic Gardens with plantings undertaken and implementation plans on track for site to be incorporated into RiverConnect Shepparton -Mooroopna walking cycling paths.	30/06/2013

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## Council Plan Progress Report

**Pillar: 2 Community Life**

**Objective: 2.7 Develop and promote local community sporting facilities**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.7.1 Develop a sporting facilities master plan for Tatura, which integrates with the current Tatura Park and Howley Complex Master Plans</b>			
2.7.1.1 Develop a sporting master plan for Tatura which integrates with the current Tatura Park and Howley Complex Master Plans.	In Progress	A masterplan which integrates both Tatura Park and Howley Complex has not been completed to date. The Tatura Park Masterplan was developed in 2006 to coordinate development of the site with relevant user groups. Works to date in 2012/13 include drainage works to support the indoor and outdoor arenas and stables and upgrades to Wilson Hall. This Masterplan will be revisited in 2013/14 to progress to completion.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.7.2 Pursue opportunities to have a State/National sporting group using Shepparton as a base for training</b>			
2.7.2.1 Pursue opportunities to have a State/National sporting group using Shepparton as a base for training.	In Progress	The Council is assisting the local football community in an application to join the National Premier League. If the application is successful, this will be the first sporting club in the region to participate in a national sporting competition.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.7.3 Construct the Kialla Park Bowls Club Covered Outdoor Bowls Facility</b>			
2.7.3.1 Construct the Kialla Park Bowls Club Covered Outdoor Bowls Facility.	Completed	Facility constructed	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.7.4 Continue the development of Deakin Reserve</b>			
2.7.4.1 Continue the development of Deakin Reserve.	Completed	In accordance with the plans for development a Shelter has been constructed. The scoreboard has been replaced.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.7.5 Continue to implement master plans prepared for recreation reserves and sports facilities</b>			
2.7.5.1 Continue to implement master plans prepared for recreation reserves and sports facilities.	Completed	This is being progressed through provision of local active open space facilities within the Shepparton North East and South East Growth Corridors. A range of facilities continue to be provided on an annual basis across the whole municipality. Work has commenced on the redevelopment of the netball courts at the Sports Precinct.	30/06/2013

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## Council Plan Progress Report

**Pillar: 2 Community Life**

**Objective: 2.8 Develop and promote the Shepparton Sports Precinct as a significant regional Victorian multi-sport complex**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.8.1 In cooperation with local Aboriginal community, develop plans and work towards the commencement of stage one of the development of an Academy of Sports Health and Education (ASHE) Campus</b>			
2.8.1.1 In cooperation with local Aboriginal community, develop plans and work towards the commencement of stage one of the development of an Academy of Sports, Health and Education (ASHE) Campus.	Completed	Academy of Sports Health and Education in partnership with supporting organisations have presented business/feasibility plans to potential funding bodies. Awaiting response from "ASHE" regarding outcomes and possible way forward.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.8.2 Continue to expand regional tennis complex facilities</b>			
2.8.2.1 Continue to expand regional tennis complex facilities.	In Progress	Final RDAF4 funding did not include tennis facility development. Council officers are in discussion with Tennis Australia about possible funding options for future development.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.8.3 Develop a high-quality, premier-level rectangular facility that can accommodate expected future growth and a higher profile for soccer</b>			
2.8.3.1 Develop a high quality, premier level rectangular facility that can accommodate expected future growth and a higher profile for soccer.	In Progress	Successful applications made to both State and Federal Governments for funding assistance towards precinct development. Detailed design has commenced for Community Football Complex for initiation of major works over 2013/14.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.8.4 Develop plans and feasibility studies for the redevelopment of the Shepparton Sports Stadium</b>			
2.8.4.1 Develop plans and feasibility studies for the redevelopment of the Shepparton Sports Stadium	In Progress	After a significant planning and consultation program the Draft of the Shepparton Sports Stadium Master Plan has been submitted to the Active Living Department in June 2013. The plan is currently undergoing some small revisions before being presented to Council and then going out for final community consultation and feedback. It is anticipated the Plan will be adopted post feedback and any required changes in September 2013.	30/06/2013

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## Council Plan Progress Report

**Pillar: 2 Community Life**

**Objective: 2.8 Develop and promote the Shepparton Sports Precinct as a significant regional Victorian multi-sport complex**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.8.5 Expand our sports fields to the north of the current hockey and soccer fields to accommodate expected future growth in junior sports participation and increasing demand for sports field areas</b>			
2.8.5.1 Expand our sports fields to the north of the current hockey and soccer fields to accommodate expected future growth in junior sports participation and increasing demand for sports field areas.	In Progress	Successful applications made to both State and Federal Governments for funding assistance towards precinct development. Works to commence in 2013/14.	30/06/2013

**Objective: 2.9 Develop the Shepparton Showgrounds in accordance with the Master Plan**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.9.1 Continue the redevelopment of the Shepparton Showgrounds site, with an emphasis on the relocation of Shepparton Search and Rescue and development of the Archer Street frontage</b>			
2.9.1.1 Continue the redevelopment of the Shepparton Showgrounds site, with an emphasis on the relocation of Shepparton Search and rescue and development of the Archer Street frontage.	Completed	Council has been successful in being awarded a grant of \$500,000 from Department of Planning and Development (DPCD) to complete works associated with the new arena. Works will be undertaken in 2013/14.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.9.2 Pursue opportunities for other government funding for the multipurpose exhibition building</b>			
2.9.2.1 Pursue opportunities for other government funding for the Shepparton Showgrounds Multipurpose Exhibition Building.	Completed	Multipurpose building on Archer Street frontage has been completed. Further funding being investigated to enable future works.	30/06/2013

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## Council Plan Progress Report

**Pillar: 2 Community Life**

**Objective: 2.10 Ensure social issues are actively considered when making planning decisions**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.10.1 Develop a range of social planning policies to guide development</b>			
2.10.1.1 Develop a range of social planning policies to guide development.	Completed	The Planning and Environment Act 1987 requires the consideration of social planning issues as part of all decision making on land use planning. The Council report template has been changed to accommodate social planning considerations.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.10.2 Finalise the integrated planning framework to promote a triple bottom line approach to decision making</b>			
2.10.2.1 Finalise the integrated planning framework to promote a triple bottom line approach to decision making.	Completed	The Planning and Environment Act 1987 requires the consideration of social, environmental and economic planning issues as part of all decision making on land use planning. The Council report template has been changed to accommodate these matters.	30/06/2013

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## Council Plan Progress Report

**Pillar: 2 Community Life**

**Objective: 2.11 Provide a safe and family friendly community**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.11.1 Encourage the use of CPTED principles in design and construction of capital projects, private developments and major developments</b>			
2.11.1.1 Encourage the use of CPTED principles in design and construction of capital projects, private developments and major construction.	In Progress	CPTED ( Crime prevention through environmental design) is captured as part of the design and risk audit processes in the peer review for design and delivery of projects.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.11.2 Finalise a Community Safety Plan and pursue implementation of the outcomes through the Community Safety Committee</b>			
2.11.2.1 Finalise a Community Safety Plan and pursue implementation of the outcomes through the Community Safety Committee.	Completed	Funding was obtained from the Department of Justice to support the establishment and implementation of the Safer City Camera Project. It is anticipated that stage 1 of the network coverage area will be launched in December 2013. The upgrade to the Fryers Street Taxi Rank was completed in May 2013, which included the installation of a bus shelter, accessible ramp, elimination of trip hazards and a fixed camera (to be incorporated into the network).	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.11.3 Work with all relevant agencies to promote the Community Safety Plan objectives and activities</b>			
2.11.3.1 Work with all relevant agencies to promote the Community Safety Plan objectives and activities.	Completed	The Greater Shepparton Safer Communities Advisory Committee continues to meet on a quarterly basis, to deliver initiatives out of the Safer City Strategy 2011-14. Some recent achievements include: In 2011 implemented the Night Life Radio network to enhance communication between late night venues/clubs and Victoria Police. Completion of the Monash Tunnel Art project in 2012. Continuing support to safe driver programs such as "Cool Heads, L2P and Ready to Drive". The implementation of the "Get Home Safely" campaign in 2011, a public awareness campaign to advise late night venue patrons of transport options to reduce incidents of patrons walking home and loitering in streets trying to find transport and a successful application to the Department of Justice for \$250,000 to support the implementation of the Safer City Camera project anticipated to be operational in December 2013. Council continues to work with late night venue owners and Victoria Police to provide the Street Rider bus.	30/06/2013

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## Council Plan Progress Report

**Pillar: 2 Community Life**

**Objective: 2.12 Redevelop Aquamoves as a regional community aquatic facility**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.12.1 Complete the construction of the leisure pool and splashpark</b>			
2.12.1.1 Complete the construction of the leisure pool and splash park	Completed	The Aquamoves Leisure Pool and Splash Park have been completed and were officially opened in December 2009. In 2012-13 with the support of favourable weather conditions the pools had over 100,000 visits and the outdoor area in particular continues to receive strong positive feedback from Aquamoves visitors.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 2.12.2 Seek additional funding from other levels of government to progress the Aquamoves Masterplan , with a priority on car parking</b>			
2.12.2.1 Seek additional funding from other levels of government to progress the Aquamoves Masterplan, with a priority on car parking	Completed	With the exception of the car park, Stage 1 Aquamoves Master Plan developments are all complete. This includes the development of new group fitness program rooms, expansion of the existing gymnasium and the re-development of the outdoor area including the construction of the new leisure pool, splashpark and associated support infrastructure. \$1.5m was secured in additional funding from the state government to support these developments. The car park upgrade is fully designed and documented however has been unable to secure funding to support its re-development. A number of unsuccessful submissions have been made via Federal government grants programs. The car park project will be fully reviewed in 2013-14 including the design and potential staging as well as further investigation of funding options.	30/06/2013

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## Council Plan Progress Report

**Pillar:** 2 Community Life

**Objective:** 2.13 Redevelop the Victoria Park precinct

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy:</b> 2.13.1 Deliver the Victoria Park Master Plan, with an emphasis on the redevelopment of the lake			
2.13.1.1 (KSA) Delivery of a new park adjacent to the All Abilities Playground, bollarding and parking improvements on the west side of the Lake and playground and barbeque shelter improvements on the east side of the lake.	In Progress	Works at Western Park and associated works at Tom Collins Drive substantially complete at 30th June 2013. Some minor delays due to a failed stormwater pit at the site. Will complete in July 2013.	30/06/2013
2.13.1.1 Commence implementation of recommendations from the Victoria Park Issues and Options Paper within budget provisions.	Completed	Various projects completed recently including Con Paling Reserve upgrade, Western Park Upgrade and Tom Collins Drive Upgrade. Further works subject to available capital budget.	28/02/2013
2.13.1.1 Deliver the Victorian Park Master Plan, with an emphasis on the redevelopment of the lake.	Completed	Council briefing completed in February 2013	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy:</b> 2.13.2 Seek funding opportunities from other levels of government to progress the master plan as quickly as possible			
2.13.2.1 Seek funding opportunities from other levels of government to progress the Victoria Park Master Plan as quickly as possible.	Completed	Council briefing completed in February 2013. Funding of \$90,000 obtained through the Department of Primary Industries for the development of the Western Park area adjacent to the Grassy Knoll and playground. Further funding opportunities continue to be pursued.	30/06/2013

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## Council Plan Progress Report

**Pillar: 3 Environment**

**Objective: 3.1 Promote and demonstrate environment sustainability**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 3.1.1 Develop a community bus network</b>			
3.1.1.1 Develop a community bus network.	Completed	A community Bus network from small outlying towns was trailed as part of Transport Connections Phase 2. It did not have the patronage that was required to make it viable over the medium term, hence funding for the service ceased.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 3.1.2 Develop a policy to ensure that development applications include sustainable environment management plans and incorporate sustainable building design concepts</b>			
3.1.2.1 Develop a policy to ensure that development application's include sustainable environment management plans and incorporate sustainable building design concepts.	In Progress	A group of Metropolitan Councils have recently exhibited a policy for ESD to be incorporated into planning decision making. This will be a test case for others to implement should the minister support the policy. ESD has been viewed as a building related issue rather than being included at the planning decision phase.	30/06/2013
3.1.2.2 (KSA) Adopt an Environment and Sustainability Strategy	Not Started		31/12/2012
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 3.1.3 Continue to implement the objectives International Cities for Climate Protection Plus program</b>			
3.1.3.1 Continue to implement the objectives International Cities for Climate Protection Plus Program.	Completed	The CCP program is no longer operating however Council is continuing to implement objectives of sustainable water and energy use across the organisation	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 3.1.4 Continue to implement the Sustainable Water Use Plan and Stormwater Management Plan</b>			
3.1.4.1 Continue to implement the Sustainable Water use Plan and Stormwater Management Plan.	Completed	Council continues to implement priorities within the Sustainable Water Use Plan and the Stormwater management Plan. Both these Plans are due for review and internal funding will be sought in the 2013/14 financial year to undertake these reviews. Waste management strategy currently under review and approved document expected Sept 2013.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 3.1.5 Develop and implement a new one million plants plan</b>			
3.1.5.1 Develop and implement a new one million plants plan.	In Progress	The one million plants plan has been finalised did not reach its initial targets due to drought over a number of years. Council's native vegetation planting strategy will be reviewed.	30/06/2013

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## Council Plan Progress Report

**Pillar: 3 Environment**

**Objective: 3.1 Promote and demonstrate environment sustainability**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 3.1.6 Promote and support community solar projects</b>			
3.1.6.1 (KSA) Promote and support community solar projects.	Completed	Council has supported a community solar group to obtain funding.	30/06/2013
3.1.6.1 Commence the installation of environmental utility management improvements at Aquamoves.	Completed	The first component of the Energy Efficiency project - the mechanical ventilation upgrade is fully documented and will go to tender in mid July 2013 with construction expected in late 2013 and early 2014 with commissioning in early 2014. A detailed report providing recommendations relating to the preferred direction for the co-generation component is expected in mid-July and documentation of the preferred option to continue immediately after with the aim of tendering the co-generation component September 2013.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 3.1.7 Pursue renewable energy objectives and work towards the supply of all Council sites with 100 per cent "green" electricity</b>			
3.1.7.1 Pursue renewable energy objectives and work towards the supply of all Council sites with 100 percent "green" electricity.	In Progress	Council currently purchases 10% green power and has been concentrating on improving its energy sustainability. Council continually assesses the energy usage of its larger facilities and has implemented a number of energy saving features in each of these, e.g. voltage management in the Welsford Street office, solar panels at Doyles Road Complex and a co-generation plant is to be installed at Aquamoves.	30/06/2013

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## Council Plan Progress Report

**Pillar: 3 Environment**

**Objective: 3.2 Identify and respect our significant cultural and environmental assets**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 3.2.1 Engage and cooperatively with the Aboriginal community to identify and preserve their culture</b>			
3.2.1.1 Engage and work cooperatively with the Aboriginal community to identify and preserve their culture.	Completed	Close links have been established with the local aboriginal community who are consulted in relation to developments throughout Greater Shepparton by direct consultation, through the Cultural Heritage Management Plan (CHMP) process, or members of the community engaged on steering committees where relevant. The Greater Shepparton Environmental Sustainability Strategy - Discussion Paper has been released to the community for feedback following review by Council. Following receipt of feedback work will be undertaken to finalise a draft Strategy for further public comment later in 2013.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 3.2.2 Complete and implement heritage study 2B</b>			
3.2.2.1 Complete and implement heritage study 2B.	In Progress	Heritage Study 2B considered by planning panel. Panel report received and adopted amendment has been sent to the minister for approval.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 3.2.3 Review and implement roadside management plans</b>			
3.2.3.1 Review and implement roadside management plans.	In Progress	Council is currently developing a Pest Plant and Animal Plan in conjunction with Moira Shire with funding from the State Government	30/06/2013

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## Council Plan Progress Report

**Pillar: 3 Environment**

**Objective: 3.3 Enhance the community's use and appreciation of the Goulburn and Broken Rivers**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 3.3.1 Acknowledge and appreciate the value placed on the rivers by local Aboriginal people and promote an active park management role for the Aboriginal community</b>			
3.3.1.1 Acknowledge and appreciate the value placed on the rivers by local Aboriginal people and promote an active park management role for the Aboriginal community.	Completed	Working relationships have been established through the River Connect Project with the local Aboriginal community to assist in consideration of recognition of all Cultural interests. RiverConnect works closely with the GBCMA, Parks Victoria and local aboriginal communities to ensure appropriate management roles. The local aboriginal community are consulted in relation to developments by direct consultation, through the Cultural Heritage Management Plan (CHMP) process, or members of the community engaged on steering committees where relevant.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 3.3.2 Support the establishment of the Shepparton Regional Park and the Lower Goulburn National Park and work to ensure they are appropriately resourced to maximise their community benefit</b>			
3.3.2.1 Support the establishment of the Shepparton Regional Park and the Lower Goulburn National Park and work to ensure they are appropriately resourced to maximise their community benefit.	Completed	Council strongly supported the establishment of the Shepparton Regional Park and the Lower Goulburn National Park and Council provides a financial contribution towards the GBCMA Cultural Heritage Officer and receives services such as the development of Cultural Heritage Management Plans in return.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 3.3.3 Work on the integration of the river environs with all other relevant activities, strategies and projects</b>			
3.3.3.1 Work on the integration of the river environs with all other relevant activities, strategies and projects.	Completed	River connect program is undertaking relevant programs	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 3.3.4 Encourage all relevant parties to endorse the principles of RiverConnect and commit resources</b>			
3.3.4.1 Encourage all relevant parties to endorse the principle of RiverConnect and commit resources.	Completed	River Connect continues to connect with relevant parties to achieve an appreciation of the river environs	30/06/2013

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## Council Plan Progress Report

### Pillar: 3 Environment

**Objective:** 3.3 Enhance the community's use and appreciation of the Goulburn and Broken Rivers

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy:</b> 3.3.5 Support the RiverConnect project with financial and political resources			
3.3.5.1 Support the RiverConnect project with financial and political resources.	Completed	These programs are currently being supported	30/06/2013

### Pillar: 4 Infrastructure

**Objective:** 4.1 Pursue duplication of major highway entrances to Shepparton and Mooroopna

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy:</b> 4.1.1 Support VicRoads in seeking funding for the duplication of Benalla Road from Florence Street to Doyles Road			
4.1.1.1 Landscaping, pedestrian and cycle access and service road issues resolved and construction underway during 2012/13	Completed	Construction largely complete - will complete July 2013	30/06/2013
4.1.1.1 Work with the community and VicRoads to ensure the delivery of the Midland Highway duplication between Florence Street to Doyles Road.	Completed	VicRoads awarded a construction contract in January 2013 with works commencing onsite in February 2013 for an estimated cost of \$4.9M. Due completion date is June 2013. Council has contributed \$400k to the drainage and service road construction.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy:</b> 4.1.2 Work with VicRoads to establish a business case for the duplication of McLennan Street from Echuca Road to Excelsior Avenue			
4.1.2.1 Work with VicRoads to establish a business case for the duplication of McLennan Street in Mooroopna from Echuca Road to Excelsior Avenue.	In Progress	Shepparton Bypass forms part of Victoria's submission to Infrastructure Australia for consideration as part of Nation Building 2. Timing for construction is indeterminate but Council has endorsed and supports the Shepparton Bypass action group chaired by Council appointed Peter Johnson. VicRoads has prepared a layout plan of the upgrade from Mooroopna to Excelsior Avenue	30/06/2013

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## Council Plan Progress Report

**Pillar: 4 Infrastructure**

**Objective: 4.2 Undertake beautification works for the main streets and entrances to urban areas and townships**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 4.2.1 Continue the program of small town entry landscaping and signage works</b>			
4.2.1.1 Renew the Murchison town entry signs	In Progress	No capital budget for these was allocated in 2012/13 or in the 2013/14 capital budget. The 2011 Murchison Community Plan has requested two more signs for the town entries. Need to work with Community Planning team on a scope of works and staged funding for these works for a future capital bid.	30/06/2013
4.2.1.1 (KSA) Continue the program of small town entry landscaping and signage works.	Completed	Undera Entry Signs have been installed. Design in progress for Toolamba Entry Signs. Murchison Community Plan Committee pursuing landscaping design for possible works in 2013/14.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 4.2.2 Work with VicRoads to develop a landscaping strategy for Numurkah Road Shepparton</b>			
4.2.2.1 Complete the Numurkah Road landscaping north of Balaclava Road	Completed	Works completed 30 June 2013	30/06/2013
4.2.2.1 (KSA) Work with VicRoads to develop a landscaping strategy for Numurkah Road, Shepparton.	In Progress	Meeting has been held with Vic Road. Draft landscape plan has been prepared and is subject to future consultation.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 4.2.3 Undertake a review of parking in McLennan Street Mooroopna</b>			
4.2.3.1 Undertake a review of parking in McLennan Street Mooroopna.	Completed	Parking usage survey undertaken in Aug 2009 of Mooroopna CBD. Results indicated a usage factor of 50% suggesting parking capacity adequate.	30/06/2013

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## Council Plan Progress Report

**Pillar: 4 Infrastructure**

**Objective: 4.3 Provide affordable and sustainable community infrastructure**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 4.3.1 Complete the North Shepparton Community Hub</b>			
4.3.1.1 Complete the North Shepparton Community Hub.	Completed	North Shepparton Community Hub has been completed.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 4.3.2 Complete a review of public toilet infrastructure</b>			
4.3.2.1 Report to Council on the priority strategic program for public toilets	Completed	Council Briefing held June 2013 and Draft Report and Policy to July Council Meeting	30/06/2013
4.3.2.1 (KSA) Complete a review of public toilet infrastructure.	In Progress	A report has been completed and was tabled with a draft public toilet policy at the July 2013 Council Ordinary Meeting.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 4.3.3 Develop a joint funding model for a Katandra Community Centre and pursue funding</b>			
4.3.3.1 Develop a joint funding model for a Katandra Community Centre and pursue funding.	Completed	Funding options have been identified and application's made to both State and Federal Governments to support the Katandra Community Centre development in 2013/14. Council Officers from both the Community Directorate and Recreation continue to work with the community to seek further funding opportunities.	30/06/2013
4.3.3.2 (KSA) Complete the Katandra West Community Plan to establish the priority of the Community Centre.	Completed	The Katandra West Community Plan was endorsed by Council on the 19 March 2013. The Community Centre is listed as the second priority in the plan.	30/09/2012
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 4.3.4 Establish set service levels for rural roads</b>			
4.3.4.1 Service plans produced and service levels developed in consultation with the community for road assets.	In Progress	Inspection based maintenance regime in place and operational from 1 July 2013, all staff trained, inspection routes and timeframes endorsed by Executive. RMP reviewed and updated and approved at July 2013 Council meeting. Service Planning to be undertaken in 2014.	30/06/2013
4.3.4.1 Establish a set service standards for rural roads.	Completed	Service Levels have now been established in the Inspection Maintenance Service Level Plan which was presented to Council in February. Over the past four months work has been done to modify the Confirm Software to support hand held devices used by staff in the field, and both indoor and outdoor staff have received training. Through June the new system was tested and has now become the formal way of delivering maintenance services as at 1 July 13. Service levels will be reviewed on an ongoing basis.	30/06/2013

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## Council Plan Progress Report

**Pillar: 4 Infrastructure**

**Objective: 4.3 Provide affordable and sustainable community infrastructure**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 4.3.5 Complete activity management plans for all Council Assets</b>			
4.3.5.1 Complete activity management plans for all Council assets.	In Progress	The following Asset Management Plans have been completed, Parks and Open Space, Transportation, Aquatics, Sport and Recreation, Buildings, Fleet and Plant, Drainage and Information Communications Technology.	30/06/2013

**Objective: 4.4 Pursue construction of the Shepparton bypass and second river crossing on the Goulburn Valley Highway.**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 4.4.1 Continue to lobby for the construction of the Shepparton Bypass and second river crossing</b>			
4.4.1.1 Continue to lobby for the construction of the Shepparton Bypass and second river crossing.	Completed	Shepparton Bypass formed part of Victoria's submission to Infrastructure Australia for consideration as part of Nation Building 2. Bypass was not funded in Nation Building 2 funding, Council will continue to lobby for funding in Nation Building 2.	30/06/2013

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 4.4.2 Identify the impacts on local roads and negotiate an outcome with VicRoads that maintains the level of service for these roads</b>			
4.4.2.1 Identify the impacts on local roads and negotiate an outcome with VicRoads that maintains the level of service for these roads.	In Progress	Shepparton Freight and Land Use Study funded by DOT. Draft presented to Council in June 2013.	30/06/2013

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 4.4.3 Pursue the completion of environmental works in readiness for the construction</b>			
4.4.3.1 Pursue the completion of environmental works in readiness for construction of the Shepparton Bypass and second river crossing on the Goulburn Valley Highway.	In Progress	Shepparton Bypass forms part of Victoria's submission to Infrastructure Australia for consideration as part of Nation Building 2. Timing for construction is indeterminate but Council has endorsed and supports the Shepparton Bypass action group	30/06/2013

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COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar: 4 Infrastructure**

**Objective: 4.5 Pursue the "Foodbowl Alignment" as the preferred Melbourne to Brisbane inland rail route**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 4.5.1 Actively participate in the Foodbowl Inland Rail Alliance</b>			
4.5.1.1 Actively participate in the Foodbowl Inland Rail Alliance.	Completed	Council continues to participate in Alliance.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 4.5.2 Continue to lobby for the Melbourne to Brisbane inland rail route to be constructed along the "Foodbowl Rail Alignment"</b>			
4.5.2.1 Continue to lobby for the Melbourne to Brisbane inland rail route to be constructed along the "Foodbowl Rail Alignment".	Completed	Council made a submission to the Federal Government investigations into the High Speed Rail in August 2012 and again in June 2013 after the High Speed Rail Phase 2 Report was released, identifying Shepparton as a proposed station.	30/06/2013

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COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar: 5 Economic Development**

**Objective: 5.1 Develop a mix of sustainable tourist attractions, festivals and events**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 5.1.1 Continue to increase the breadth and quality of major events held throughout Greater Shepparton</b>			
5.1.1.1 Continue to increase the breadth and quality of majors events held throughout Greater Shepparton.	Completed	The events season includes a diverse program of sports, arts, agriculture, business and cultural events. Work will continue on strategic events calendar management to offset seasonality and support visitation and participation throughout the year. Greater Shepparton has taken the strategic position to generate brand awareness of and encourage visitation to our key attractions including SAM, Kidstown, Tatura Park, Shepparton Showgrounds and sporting facilities. Briefing to Council on the results of the season to occur July 2013.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 5.1.2 In partnership with tourism business operators, implement a leadership development program</b>			
5.1.2.1 In partnership with tourism business operators, implement a leadership development program.	Completed	GSCC supported the GRVT Tourism Industry Leadership Program in 2012. Six individuals from Greater Shepparton participated in the program from Industry, Council and a VIC Volunteer.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 5.1.3 Review the tourism and major events strategy</b>			
5.1.3.1 Review the tourism and major events strategy.	In Progress	Council is currently operating within the 2011-2014 Tourism & Events Strategy. Work will commence in 13/14 to develop the combined Arts, Events & Tourism Strategy for the following 3 years. When this document is in draft for it will be reported to Council for adoption in 13/14 year.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 5.1.4 Undertake a feasibility study for the development of a new Visitor Information Centre</b>			
5.1.4.1 Undertake a feasibility study for the development of a new Visitor Information Centre.	In Progress	Following a Fire at the VIC in May, operations were moved to the Welsford Street Council Offices. Negotiations are underway with insurers to establish short term arrangements in a temporary stand-alone location and to commence plans for a new centre. An options report and design concepts will be developed and presented to Council including key findings from the Tourism Victoria commissioned Visitor Centre Futures Report and the City of Melbourne findings of the Visitor Journey Study. The study will be presented to Council in August 2013.	30/06/2013

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COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar: 5 Economic Development**

**Objective: 5.2 Develop and pursue strategies to protect and enhance our irrigation based agricultural economy**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 5.2.1 Finalise and adopt a Regional and Rural Land Use Strategy</b>			
5.2.1.1 Finalise and adopt a Regional and Rural Land Use Strategy.	In Progress	Regional Rural Land Use Strategy is with the Minister for Planning pending approval.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 5.2.2 Continue to engage the other levels of government in relation to water reform, to ensure that the long term interests of the Goulburn Valley are protected and enhanced</b>			
5.2.2.1 Continue to engage the other levels of government in relation to water reform, to ensure that the long term interest of the Goulburn Valley are protected and enhanced.	In Progress	Decisions were made to wait for the Murray Darling Basin Plan final report to ensure our study was consistent with this. The next step is to update the report to reflect/align with MDBP and then take to a Council meeting for adoption.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 5.2.3 Work with "Foodbowl Unlimited" to promote further agricultural development, growth and investment</b>			
5.2.3.1 Work with "Foodbowl Unlimited" to promote further agricultural development, growth and investment.	Completed	Funding has been obtained from the MDBP Economic Strengthening and Diversification Fund for a Northern Victorian Food Strategy. The development of a food strategy will assist with addressing the impacts of reduced fruit quota from SPCA. Project will identify barriers and opportunities for growth. A project steering group has been formed with the CEO forming part of the group.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 5.2.4 Work with the Irrigation Technologies Cluster and industry to promote on-farm efficiencies through irrigation technologies</b>			
5.2.4.1 Work with the Irrigation Technologies Cluster and industry to promote on-farm efficiencies through irrigation technologies.	Completed	Following SPCA reduced intake announcement, particularly looking at Shepparton East area with rich fertile soils and irrigation available there to attract alternative horticultural industries.  Continuing to work with Water Technology Cluster, Expo held in May 2013.	30/06/2013

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COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar: 5 Economic Development**

**Objective: 5.3 Ensure a coordinated and effective approach to economic and tourism development is maintained at all times.**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 5.3.1 Promote the quality of local arts and cultural activities and events</b>			
5.3.1.1 Promote the quality of local arts and cultural activities and events.	Completed	GSCC continues to participate in a range of cooperative marketing activities with industry, GRVT and amongst GSCC attractions and experiences. In 2012 GSCC release the 2013/14 official visitors guide. The OVG focuses on the diversity of our tourism experiences under the following product segments; Arts & Culture; Food, Wine & Farm Gate; Motoring; Family Friendly; Nature Based; History & Heritage; Cycling; Walking; Small Towns & Events. In 2012/13 there has been an increased focus on marketing and promoting our existing events and experiences.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 5.3.2 Pursue the establishment of a regional tourism association</b>			
5.3.2.1 Pursue the establishment of a regional tourism association.	Completed	In 2012 GSCC signed an extension to the MOU with partner councils; Murrindindi, Mitchell & Strathbogie supporting Goulburn River Valley Tourism (GRVT) as the regional peak tourism body through until June 2015. GRVT continues to promote the region, support industry development and lobby government for the support and formation of a recognised tourism region.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 5.3.3 Review the effectiveness of joint marketing and development initiatives with industry and other stakeholders</b>			
5.3.3.1 Review the effectiveness of joint marketing and development initiatives with industry and other stakeholders.	In Progress	Council's grant funding application for the Goulburn Valley Experience Event has been withdrawn as we have not been able to secure a firm date and project scope for this event. Should future opportunities present that we are confident will result in the event and we wish to continue to pursue we can resubmit in the next financial year.  Working with Shepparton Show Me and Shepparton Chamber of Commerce and Industry to market and showcase our region.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 5.3.4 Continue to pursue the sports decentralisation project</b>			
5.3.4.1 Continue to pursue the sports decentralisation project.	Completed	Council continues to support the Sports Decentralisation Project attracting a range of sporting events to the Greater Shepparton region and showcasing our diverse range of state, national and international standard sporting facilities. In late 2012 the events team commissioned a facilities capability assessment to assist in the competitive process.	30/06/2013

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COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar: 5 Economic Development**

**Objective: 5.4 Establish the Goulburn Valley Freight Logistics Centre to improve the efficiencies and competitiveness of regional business.**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 5.4.1 Complete detailed design for Stages 1 to 3</b>			
5.4.1.1 Complete the detailed design for Stages 1 - 3 for the Goulburn Valley Freight Logistics Centre.	Completed	Concept/functional design for the 6 stages are complete. The detailed design for stages 1-3 is now complete.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 5.4.2 Continue to lobby for funding for further stages</b>			
5.4.2.1 Continue to lobby for funding for further stages of the Goulburn Valley Freight Logistics Centre.	Completed	Continually updating State and Federal Governments regarding status of the project and investor status.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 5.4.3 Develop and market the GVFLC</b>			
5.4.3.1 Develop and market the Goulburn Valley Freight Logistics Centre.	Completed	Detailed design for Stage One now complete. Currently in continual discussions with three potential investors, valuations have been obtained.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 5.4.4 Develop and sell or lease Stage 1</b>			
5.4.4.1 Develop and sell or lease Stage 1 of the Goulburn Valley Freight Logistics Centre.	Not Started	Development/construction will commence following sale or lease of a lot.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 5.4.5 Secure funding for Stage 2</b>			
5.4.5.1 Secure funding for Stage 2 of the Goulburn Valley Freight Logistics Centre.	Not Started	This will not commence until investor secured and construction planned.	30/06/2013

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COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

### Pillar: 5 Economic Development

**Objective:** 5.5 Pursue opportunities to increase the range of businesses and industries in the region, to further strengthen our economy.

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 5.5.1 Develop and adopt an industrial land strategy</b>			
5.5.1.1 Develop and adopt an Industrial Land Strategy.	In Progress	Industrial Strategy adopted by Council. Planning Scheme Implementation to commence in July 2013. DPCD Flying Squad appointed to draft amendment documentation.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 5.5.2 Continue to develop and implement a range of business expansion and retention initiatives</b>			
5.5.2.1 Continue to develop and implement a range of business expansion and retention initiatives.	Completed	Greater Shepparton Business Centre incubator and training service. E-newsletter monthly. Networking opportunities - GV BRaIN. Working with State Government to obtain funding to attract new business and existing business to grow and expand. Working with Shepparton Chamber of Commerce and Industry to educate and offer training to existing businesses.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 5.5.3 Continue to implement the recommendations of the Economic Development Strategy</b>			
5.5.3.1 Continue to implement the recommendations of the Economic Development Strategy.	Completed	Leadership in economic development opportunities, working to grow existing business and attract new business, lobby for improved rail services, support viability of CBD and promote Greater Shepparton as a place to live, work, invest, GV Link and Tertiary Education. New Strategy will be developed in 2013/14 FY.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 5.5.4 Continue to work with Regional Development Victoria and other government agencies to identify and attract new businesses</b>			
5.5.4.1 Continue to work with Regional Development Victoria and other government agencies to identify and attract new businesses.	Completed	Continuing to work with Regional Development Victorian and the Department of Business and Innovation to support the expansion of existing and attraction of new business.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 5.5.5 Undertake an industry opportunity analysis</b>			
5.5.5.1 Undertake an industry opportunity analysis.	In Progress	Working with key stakeholders to identify opportunities for horticultural diversification, particularly in the Shepparton East area. Coordinating a Horticulture in Transition workshop in July 2013 to assist with the provision of relevant information to interested parties.	30/06/2013

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COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

### Pillar: 6 Council Organisation and Management

#### Objective: 6.1 Develop strong partnerships with the State and Federal Governments

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 6.1.1 Continue to demonstrate our capacity to effectively deliver programs and activities in partnership with other levels of government</b>			
6.1.1.1 Continue to demonstrate our capacity to effectively deliver programs and activities in partnership with other levels of government.	Ongoing	Council has received numerous government grants to deliver both operating programs and capital works. Officers continue to negotiate with various government departments and agencies in relation to ongoing funding opportunities and other partnerships.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 6.1.2 Continue to promote Greater Shepparton as an important regional centre, with the capacity to support significant population growth</b>			
6.1.2.1 Continue to promote Greater Shepparton as an important regional centre, with the capacity to support significant population growth.	Completed	Council participated in the Regional Living Expo in April and held a Regional Open Day weekend in May with many prospective people likely to relocate to the region as a result.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 6.1.3 Engage Victorian and Australian politicians in the pursuit of community priorities</b>			
6.1.3.1 Engage Victorian and Australian politicians in the pursuit of community priorities.	Completed	Council continues to take opportunities to meet with both Federal and State Politicians in various locations to ensure that the region's interests on numerous issues are continually reviewed. Visits to the region enable Ministers to review first hand the issues facing our region. Council continues to host regular Ministerial visits from Ministers Napthine, Powell, Ryan, Lovell and MLC Damian Drum. in the past six months. In addition meetings have been held in Melbourne with Ministers Napthine, Hall and Mulder. A visit was also made by the Shadow Minister for Justice, Michael Keenan and The Hon Sharman Stone. Issues covered include Greater Shepparton Greater Future, Crime Prevention, Regional Cities Victoria,	30/06/2013

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COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar: 6 Council Organisation and Management**

**Objective: 6.2 Engage our community when making decisions**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 6.2.1 Adequately support and resource community engagement activities</b>			
6.2.1.1 Adequately support and resource community engagement activities.	Completed	Council staff undertook an extensive community engagement process to help shape the development of the 2013-2017 Council Plan. This process engaged with over 10,000 residents and included visiting approximately 200 community events/meetings/activities throughout the months of July and August to gauge community ideas about how we can make greater Shepparton an even greater place. An overwhelming response was received with almost 2,500 surveys submitted. The Council Plan was presented and adopted by Council at the June 2013 Ordinary Council Meeting.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 6.2.2 Adopt and implement the Community Engagement Strategy</b>			
6.2.2.1 Adopt and implement the Community Engagement Strategy.	Completed	The Community Engagement Strategy was adopted on 7 July 2009 and supporting Community Development Framework was adopted on 16 November 2010. A significant number of consultation's where held during 2012 ranging from smaller neighbourhood level to special interests groups and broader topics. An example of some consultation's include: the development of community plans, the review of community plans, flood recovery BBQ's, Stuart Park Reserve, Monash Park Muriel, north and south Shepparton town entrances.	30/06/2013

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## Council Plan Progress Report

**Pillar: 6 Council Organisation and Management**

**Objective: 6.3 Ensure our long-term strategic vision for Greater Shepparton remains relevant and accurate**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 6.3.1 Actively participate in the development of the Hume Region Sustainable Communities Strategy</b>			
6.3.1.1 Actively participate in the development of the Hume Region Sustainable Communities Strategy.	Completed	Draft Hume Regional Growth Plan complete and out for consultation.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 6.3.2 Review the Greater Shepparton 2030 Strategy</b>			
6.3.2.1 Review the Greater Shepparton 2030 Strategy.	In Progress	Greater Shepparton 2030 review programmed for commencement in 1st quarter of 2014.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 6.3.3 Finalise the Foodbowl Regional Transport Strategy</b>			
6.3.3.1 Finalise the Foodbowl Regional Transport Strategy.	Completed	The 'Northern Victoria Regional Transport Strategy' and was finalised in September 2009.	30/06/2013

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COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar: 6 Council Organisation and Management**

**Objective: 6.4 Provide best practice management and administrative systems and structures to support the delivery of Council services and programs**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 6.4.1 Develop and implement systems and procedures to ensure that Council decision making remains transparent and accountable to the community</b>			
6.4.1.1 Develop and implement systems and procedures to ensure that Council decision making remains transparent and accountable to the community.	Completed	Councils Citizen Services and Infrastructure Services areas continue to review the software packages Confirm, Pathways and Merit to ensure that maximum benefit is being made of the packages across the organisation to support the provision of best practice services. Integrated Business software that will provide business planning, coordination and reporting provisions for the organisation to improve the reporting requirements to Council and the community is currently being implemented across the organisation for reporting on 2012-13 Council Plan, Key Strategic Activities and Transition Plan tasks which were assigned as part of the organisational review conducted in 2012. The software will also be utilised for developing departmental Business Plan early in the 2013-14. The development of an agenda management system has been completed and is being rolled out to the organisation for implementation from 01 July 2013.	30/06/2013
6.4.1.14 (KSA) Conduct Council general election	Completed	Elections completed October 2012 with all Councillors sworn in.	30/11/2012
6.4.1.15 (KSA) Organisational Scan - Implementation of the recommendations from the organisational	Completed	Organisational Scan completed and reported to Council. New structures under implementation and transition plan implementation in progress and regular reporting structure to Council is in place.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 6.4.2 Maintain the Council's position as an industry leader in the identification and management of risk</b>			
6.4.2.1 Maintain the Council's position as an industry leader in the identification and management of risk.	Completed	The introduction of "The Vault" risk management software solution commenced in February 2013 and final population of data is currently being completed for rollout during July 2013. The availability of this system will enable council to have an easily managed database which will be utilised to collect information and manage the identified organisational risks. The outcomes of recent audits undertaken throughout council will be incorporated into "The Vault" along with issues that arise from future incidents and audits to enable monitoring of actions taken by assigned staff to manage the risks identified. The processes undertaken by the Risk Management team and Occupational Health and Safety Officer continue to be of a high standard.	30/06/2013

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## Council Plan Progress Report

**Pillar: 6 Council Organisation and Management**

**Objective: 6.4 Provide best practice management and administrative systems and structures to support the delivery of Council services and programs**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 6.4.3 Ensure the integrity of Council's records</b>			
6.4.3.1 Ensure the integrity of Council's records.	In Progress	Council is a member of the MAV Step Program which monitors Council's compliance with legislative requirements and best practice. Internal Audit recently completed (December 2012) in relation to legislative compliance which identified opportunities for improvement in record management statutory processes. The results of this audit have been presented to Executive Management through the Audit Committee and recommendations noted for implementation.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 6.4.4 Review our information services strategy to ensure organisational efficiencies are maximised and the community's expectations are met</b>			
6.4.4.1 Review our information services strategy to ensure organisational efficiencies are maximised and the community's expectations are met.	Completed	Information Communications and Technology Strategy 2013-2018 has been endorsed by executive and implementation has commenced, with annual review to take place over the course of the strategy.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 6.4.5 Implement and promote a Sustainable Purchasing Policy</b>			
6.4.5.2 Sustainable purchasing policy to be incorporated into the Procurement Policy	Completed	Sustainable Purchasing Policy incorporated into the Procurement Policy and Procurement Guidelines effective as at 1 July 2013.	30/06/2013

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COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar: 6 Council Organisation and Management**

**Objective: 6.5 Pursue organisational development and improvement**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 6.5.1 Promote continuous improvement throughout the organisation</b>			
6.5.1.1 Promote continuous improvement throughout the organisation.	Completed	Under the new organisational structure a new area has been created which will concentrate effort on the provision of business planning which will include the application of continuous improvement across the organisation. The completion of tasks associated with the transition plan, currently underway, will lead the organisation into a framework of business plan development and service review that will provide a valuable internal look at the services delivered to and for the community. This will ensure that through the development of supportive policy, process and procedures, structures and services to deliver best value to the community will be established.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 6.5.2 Promote an organisational culture of effective decision making and inclusiveness</b>			
6.5.2.1 Promote an organisational culture of effective decision making and inclusiveness.	Completed	Organisational scan completed. The organisation Transition Plan was adopted by Council at its meeting of July 17th 2012. The management plan continues to be implemented. A great deal of work continues throughout the organisation cementing the new structure and implementing the positive lessons learnt from the scan and opportunities that have been identified over the past year. Various communication tools e.g. cross-organisational working groups and training are being used in ongoing implementation of systems to support the cultural change required to enhance effective decision making and inclusiveness.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 6.5.3 Continue to promote the Council's "Customer First" commitment</b>			
6.5.3.1 Continue to promote the Council's "Customer First" commitment.	Completed	As a continuation of the organisational scan and reorganisation that has taken place strategies are being reviewed with a focus on strengthening our Citizen Services relationships across the whole of organisation.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 6.5.4 Encourage and provide training opportunities for councillors and staff to increase their knowledge and skills</b>			
6.5.4.1 Encourage and provide training opportunities for councillors and staff to increase their knowledge and skills.	Completed	Training has been undertaken as part of the induction program for councillors following the Local Government Elections which was dependant on availability. Corporate training continues to be provided. Mandatory training continues to be delivered and added to the ongoing training delivery program.	30/06/2013

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COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

**Pillar: 6 Council Organisation and Management**

**Objective: 6.6 Review the Council's financial model for long term sustainability**

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 6.6.1 Continue to lobby Victorian and Australian governments for a more suitable local government funding model</b>			
6.6.1.1 Continue to lobby Victorian and Australian governments for a more suitable local government funding model.	Completed	With the formation of the Joint Select Committee of Federal Parliament to continue the review relating to Constitutional Recognition of Local Government, the new Council have been briefed and lodged a submission to the committee. The aim of the currently proposed amendment to the constitution is to provide for financial recognition of local government. This change would reinforce the current practice where the Federal Government directly fund local government where appropriate to do so. A referendum has been confirmed to be held on September 14 2013 in association with the Federal Election. Council staff have undertaken a review of the Strategic Resource Plan to ensure a long-term financial model was adopted as part of its 2013-17 Council Plan including funding from all sources.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 6.6.2 Develop a long-term financial plan</b>			
6.6.2.1 Develop a long term financial plan.	Completed	A more comprehensive Strategic Resource Plan (incorporating a long term financial plan) was adopted by the Council in June 2013 following public consultation.	30/06/2013
6.6.2.2 (KSA) Achievement of 90% of the Capital Works Program for 2012/13, excluding developer contribution plan expectations.	Completed	Not achieved. Further work practice reforms required including planning, estimation, handover from Planning to PMO etc. and full implementation of PMO and PRINCE2 required to achieve outcome.	30/06/2013
6.6.2.3 (KSA) Achievement of the operating result within 10% of the budgeted result, excluding extraordinary items and depreciation.	In Progress	The draft operating result excluding the Victoria Grants Commission funding received in advance is \$8.26 million, being \$2.45 million or 42% greater than the adopted budget. The actual operating result will be reported in Council's audited financial statements in September 2013.	30/06/2013
6.6.2.4 (KSA) Working Capital Ratio - Current assets to current liabilities = 1.6 : 1	In Progress	The draft working capital ratio is 2.4:1. The actual result will be reported in Council's audited financial statements in September 2013.	30/06/2013

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COUNCIL PLAN PROGRESS REPORT (12/13)

## Council Plan Progress Report

### Pillar: 6 Council Organisation and Management

#### Objective: 6.6 Review the Council's financial model for long term sustainability

Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 6.6.3 Review the "user pays" system for fees and charges</b>			
6.6.3.1 Review the "user pay" system for fees and charges.	Completed	Annual review of user fees and charges undertaken each year as part of the development of the annual budget to ensure relevance with service costs, community benefit and legislation. The 2013/14 Schedule of Fees and Charges was adopted by Council in May 2013 and came into effect on 1 July 2013.	30/06/2013
6.6.3.2 (KSA) Rates, fees and charges outstanding - 3% outstanding at 30 June 2013	Completed	96.4 per cent of total rates collected during the 2012/13 financial year.	30/06/2013
Individual Key Responsibilities	STATUS	PROGRESS COMMENTS	COMP DATE
<b>Strategy: 6.6.4 Review the Council's Rating Strategy</b>			
6.6.4.1 (KSA) Completion of condition based assessment plans	Completed	Condition based renewal modelling for all Council assets incorporated within Council's Strategic Resource Plan 2013-2023. Condition assessments have been carried out for 68% of Council assets (roads 51%, buildings 12%, footpaths 5%). 2013/14 allocated renewal funding based on condition rather than depreciation expense. Budgeted renewal projects prioritised by condition. Renewal modelling for other asset categories based on age profiling. Condition survey for other groups of assets are planned over the next four years.	30/06/2013
6.6.4.1 Review the Council's Rating Strategy.	In Progress	Council's Draft Rating Strategy 2013-2017 has been informed by a Rating Strategy Reference Group and public feedback to a Rating Strategy 2013-2017 Discussion Paper. The final Rating Strategy 2013-2017 is scheduled for consideration at a Council Meeting on Tuesday 20 August 2013.	30/06/2013

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