

MATERNAL AND CHILD HEALTH SERVICES

What happens to information about you and your child whilst you are clients of this service?

Who are we?

Greater Shepparton City Council Maternal and Child Health (M&CH) service is a service that provides developmental, health and well-being assessments for children 0 – 6 and ongoing support for their families.

What information do we collect about you?

We keep your family name/s and contact details and the details of your child/children on your family record. A range of maternal, paternal and child medical and social information is collected. Information relating to developmental and health assessments, and bookings and consultations attended are also recorded.

Why do we collect your information?

The information we collect helps us to keep up to date details about your needs, health problems, interventions and referrals initiated. The information is also used for statistical purposes to monitor and improve service delivery.

We collect this information to ensure the provision of quality health care and also to comply with the Registration Standards which define the requirements for registration of Nurses and Midwives under the Australian Health Practitioner Regulation Agency (AHPRA).

Failure to collect and document relevant health information results in a breach of these standards and as such prohibits delivery of service.

Who else sees your information?

Your information can only be seen by MCH Nurses and other authorised persons (eg. Administration Officers and Service Co-ordinator), who are employed by Greater Shepparton City Council. Information is only released to other agencies eg. allied health professionals with your permission, or if required by law.

How will your information be protected?

We are committed to protecting the confidentiality of your records. The information is maintained in accordance with the *Privacy and Data Protection Act 2014* (Vic) and the *Health Records Act 2001* (Vic). Information is stored securely and treated in the strictest confidence.

Can you access your information?

Yes, you have the right to request access to your information. Please discuss the process with your MCHN.

Any other questions?

If you have any other questions or complaints about what happens with our information, please talk to your MCHN directly or via the MCH central number on 58329312.

**MATERNAL & CHILD HEALTH SERVICE CLIENT INFORMATION
CONSENT FORM**

I understand the need and consent for my information to be collected and stored by the Greater Shepparton City Council Maternal & Child Health Service.

Child

Name: _____

SURNAME: _____ DOB ____ / ____ / ____

Carer

Name: _____

SURNAME: _____ DOB ____ / ____ / ____

Address: _____

Carer's Signature: _____

Date: ____ / ____ / ____

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