

Mooroopna

Community Emergency Management Plan

2025





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Australian Government



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of The Six C's Group 2025

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[Insert Group Name] Members



What is community based emergency management?

Community based emergency management is about working together to be safer and more resilient, without building greater dependencies on agencies, government and service providers. This includes being relatively independent and self-reliant, while drawing upon the connections and lifelines which support people and their community to function and survive.

It also provides opportunities for broader collaboration and collective action. This includes working together as part of the community to drive the design, implementation and review of integrated planning and engagement processes. Connections and relationships developed through these processes can be maintained and beneficial before, during and after emergencies.

Maturity in these processes can also assist to build overall community capacity and capability to better manage long term stressors and to cope with shocks, including future emergencies.

This approach is designed to support community led approaches and activities wherever possible.

Adopting this approach taps into the collective local knowledge, expertise and resources to build on combined strengths. Working together through these processes can assist to develop mutual goals and solutions while strengthening relationships and lifelines to be drawn upon in good times and during critical times of need.



Overview

Introduction

The Mooroopna Community Emergency Management Plan (CEMP) has been developed by the local community and the [insert group name] acknowledges all who have participated and contributed toward the development of this document.

This plan is managed and distributed by the [insert group name], a sub-committee of the [insert group name]. All feedback and opportunities for participation to implement and progress the plan is welcome.

While every effort has been made to ensure that information in this document is correct at the time of printing, changes after the time of publication may impact the accuracy of the information.

The [insert group name] is not responsible for any loss suffered in connection with the use of this document.

Aim

The aim of this plan is to work together as a community to prepare for, respond to and recover from emergencies and disasters.



About Mooroopna

Mooroopna is a township located on the banks of the Goulburn River, directly opposite Shepparton in the Greater Shepparton City Council area. Known as the Fruit Salad City, Mooroopna is nestled among thriving orchards, agricultural land, and horticultural industries.

The name Mooroopna originates from the Kaieltheban people, the Traditional Owners of the area, and means “deep water hole”, a reference to a particularly deep section of the Goulburn River behind the old Mooroopna Hall. In 1841, the Kaieltheban clan, with a population of around 50, were part of the broader Yorta Yorta Nation who lived throughout the region prior to European settlement.

Historically, Mooroopna’s industry centred around grain and fruit processing. Over the past 30 years, however, it has grown into a sought-after residential community supporting the wider Shepparton area. Today, the town features established neighbourhoods, numerous parks and gardens, four primary schools, the Mooroopna Education, Activity and Community Centre (MEAC), and popular sporting and recreational facilities including the Mooroopna Football Netball Club and Mooroopna Golf Club.



Statistics



8,312 people



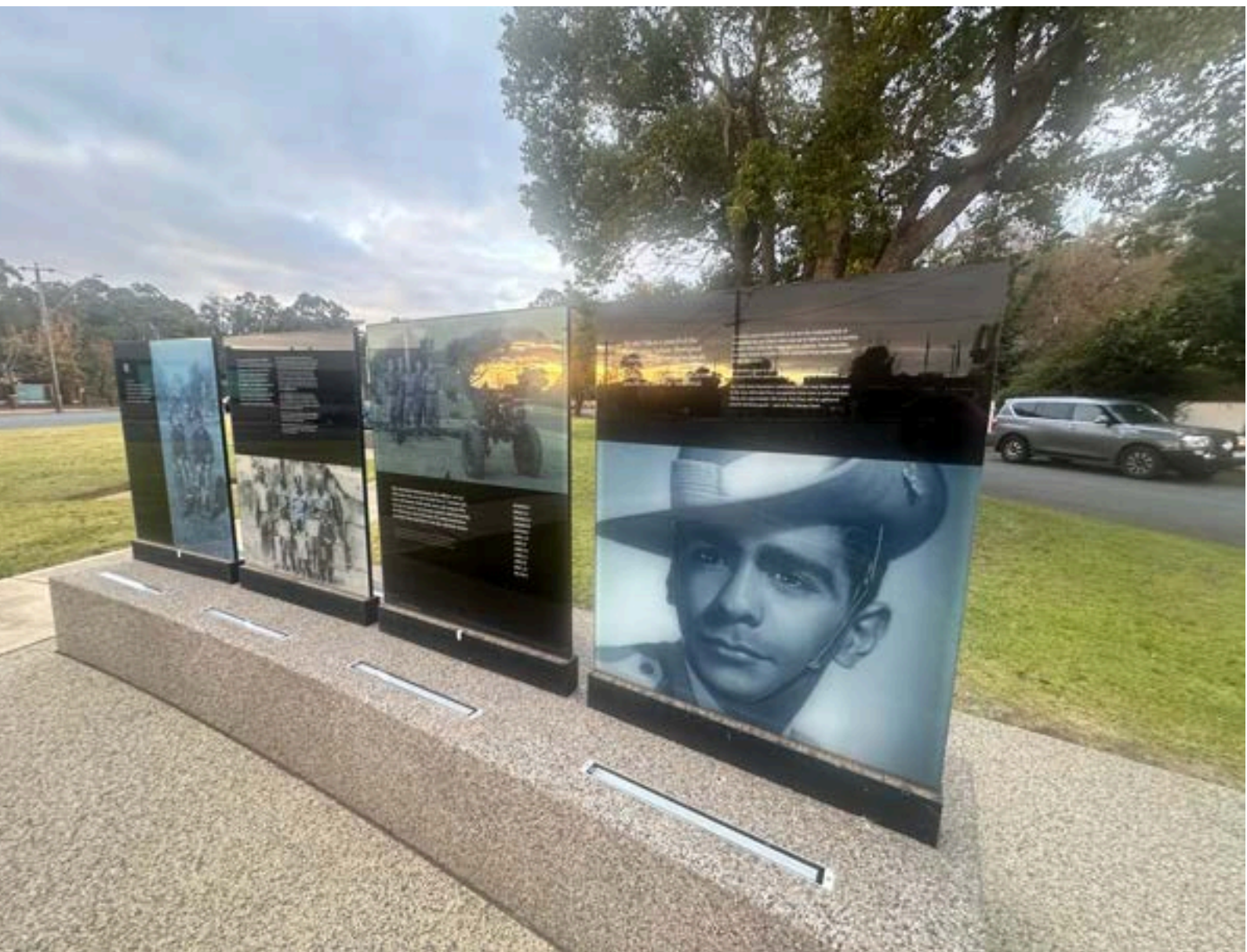
43 years of age
(average age)



2,083 families



3,891 private dwellings



Club Information



Welcome



MOORoopNA



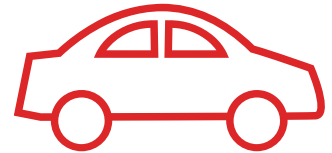
Hazards



**Bushfire,
Grass Fire**



Air Quality



**Transport
(Speed)**



Flood



Health



**Thunderstorm
Asthma**



**Disruption to
essential
assets**



**Storms & Extreme
winds**



**Extreme cold
& heat**

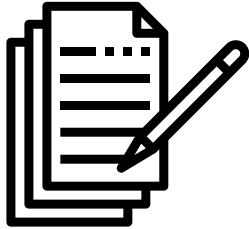


**Road
Surface**





Objectives



Administrative

Objective 1.

Create a community disaster response plan that includes:

- Health facilities that are available
- Communications plan (including languages other than English)
- Volunteer coordination
- Matrix of qualifications required to undertake certain jobs
- Waste management

Objective 3.

Provide feedback on the flood emergency plan.

Objective 4.

Develop a guideline around the use of Starlink at MEAC.

Objective 2.

Develop a community timeline of the 2022 flood event

Objective 5.

Develop a list of community engagement/education opportunities



Community connections

Objective 6.

Support the rough sleepers within Mooroopna during heat waves. Could include:

- The coordination of the delivery of water or ice blocks

Objective 8.

Establish neighbourhood preparedness groups.

Objective 7.

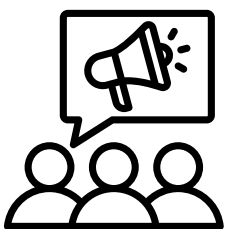
Develop a buddy system for vulnerable people.

Objective 9.

Distribute information about disaster preparedness quarterly.

Methods could include:

- Distribution via rates notices
- Community newsletters



Advocacy

Objective 10.

Advocate for the speed limit to be reduced to 40km per hour between Elsie Jones Drive to the Causeway. This will make it consistent with recent changes within the Shepparton business district.



Building Capacity & Capability

Objective 11.

Build knowledge and capacity through the following training sessions:

- Power outages
- Information and warnings
- GBCMA workshop to understand the flood emergency plan
- Conduct an annual sandbagging event/workshop
- A bi-annual mental health first-aid course
- Conduct an annual insurance workshop

Objective 12.

Increase understanding of what roads Council manages within Mooroopna and the process they need to follow after a disaster to restore roads.

Objective 13.

Explore the establishment of a Community Hub at MEAC. The hub could be a place where the community can gather and share information.

Equipment required to operate a Community Hub includes:

- Generator installation
- Roles and responsibilities guide
- 2 x ipads/laptops
- Powerboards & chargers
- Fluro vests
- Stationery

Objective 14.

Understand and educate the community on Councils Cool Spaces Plan/Strategy:

- Where are they?
- When will they be opened?
- Are animals included in the plan?
- Education could include the development of a poster/map of locations and a trigger when they will be open. The poster/map can then be distributed to the community via different channels (including public toilet blocks to inform rough sleepers of cool spaces)

Objective 15.

Understand the VIC SES and Council sandbag strategy (number of sandbags available, locations that require sandbagging first)

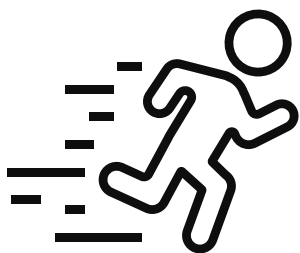
Objective 16.

Participate in Emergency Week (October) by encouraging residents to visit their local Neighbourhood House and receive a copy of their flood report and have the the Vic Emergency App installed.



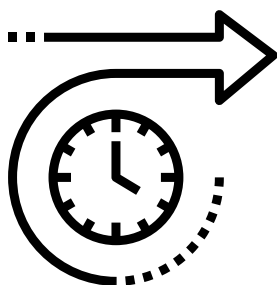


Local Priorities



Short term goals

Focus on practical and immediate preparedness actions such as supporting rough sleepers during heatwaves, establishing neighbourhood preparedness groups, creating a timeline of the 2022 flood event, participating in Emergency Week, exploring a Community Hub at MEAC, and improving local communication and coordination strategies. These actions aim to build foundational readiness and community connection quickly.



Medium term goals

Aim to build capacity and knowledge over time. This includes delivering education on disaster preparedness (including cool spaces, sandbagging, and council infrastructure), creating a detailed community response plan, rolling out training workshops, and establishing support systems like a buddy system for vulnerable residents. Communication efforts are expanded through quarterly preparedness updates and wider community engagement.



Long term goal

Concentrate on sustainable community safety and resilience. These include advocating for reduced speed limits in key areas to enhance safety, conducting an annual sandbagging event involving nearby communities, and developing ongoing community engagement and education opportunities to maintain momentum and embed preparedness into everyday life.



Key Issues & vulnerabilities

Key issues & vulnerabilities

- Students have to travel to Shepparton to attend Secondary College. Many choose not to go.
- Youth crime is increasing within the area with correlations with disengaged youth





Values



SHORT TERM OBJECTIVES

Action	Lead	Support	Due By	Complete	Comments
Submit the following recommendation for inclusion in the Shepparton Flood Emergency Plan. "When the flood water is 10.8 on the Shepparton Gauge, block the pipe at Lenny St at Toolamba Rd under the railway line."	Vic SES	Council			
A bi-annual mental health first-aid course			September		
Understand the VIC SES and Council sandbag strategy (number of sandbags available, locations that require sandbagging first)	Vic SES	Council			
Develop a community timeline of the 2022 flood event					
Establish neighbourhood preparedness groups.					
Support the rough sleepers within Mooroopna during heat waves. Could include: <ul style="list-style-type: none">The coordination of the delivery of water or ice blocks		Food Share			
Develop a guideline around the use of Starlink at MEAC	MEAC				

SHORT TERM OBJECTIVES

Action	Lead	Support	Due By	Complete	Comments
Explore the establishment of a Community Hub at MEAC. The hub could be a place where the community can gather and share information. Equipment required to operate a Community Hub includes: <ul style="list-style-type: none">• Generator installation• Roles and responsibilities guide• 2 x ipads/laptops• Power boards & chargers• Fluro vests• Stationery	MEAC	Council			
Participate in Emergency Week (October) by encouraging residents to visit their local Neighbourhood House and receive a copy of their flood report and have the the Vic Emergency App installed.			October		

MEDIUM TERM OBJECTIVES

Action	Lead	Support	Due By	Complete	Comments
Increase understanding of what roads Council manages within Mooroopna and the process they need to follow after a disaster to restore roads.	Council				
Conduct an annual insurance workshop		ARC Justice, Australian Insurance Council, Neighbourhood House & Library			
Information and warnings information session. Ensure sessions are offered to youth as well.					
Power outages information session					
GBCMA workshop to understand the flood emergency plan	GBCMA	Vic SES, Council			
Create a community disaster response plan that includes: <ul style="list-style-type: none"> Health facilities that are available Communications plan (including languages other than English) Volunteer coordination Matrix of qualifications required to undertake certain jobs Waste management 	Bianca	Lighthouse Church, MEAC			
Distribute information about disaster preparedness quarterly Explore distribution via rates notices					

MEDIUM TERM OBJECTIVES

Action	Lead	Support	Due By	Complete	Comments
Distribute information about disaster preparedness quarterly. Methods could include: <ul style="list-style-type: none">Distribution via rates noticesCommunity newsletters				Mid 2026	
Develop a buddy system for vulnerable people		Council, CFA, Medical Practices, Community Groups, Ethnic Council, Churches			
Understand and educate the community on Councils Cool Spaces Plan/Strategy: <ul style="list-style-type: none">Where are they?When will they be opened?Are animals included in the plan?Education could include the development of a poster/map of locations and a trigger when they will be open. The poster/map can then be distributed to the community via different channels (including public toilet blocks to inform rough sleepers of cool spaces)	Council				

LONG TERM OBJECTIVES

Action	Lead	Support	Due By	Complete	Comments
Advocate for the speed limit to be reduced to 40km per hour between Elsie Jones Drive to the Causeway. This will make it consistent with recent changes within the Shepparton business district.	Town Planning	This group			
Conduct an annual sandbagging event/workshop that may include participants from Bunbartha, Undera and Murchison and may be conducted during Emergency Services Week (October)					
Develop a list of community engagement/education opportunities		CFA, VicSES, Council			



Emergency Contacts

Agency	Phone Number	Website
Triple Zero	000	
VicEmergency	1800 226 226	emergency.vic.gov.au
VicSES	132 500	ses.vic.gov.au
CFA		cfa.vic.gov.au
VicTraffic	13 11 70	traffic.transport.vic.gov.au
Police assistance line & online reporting	131 444	onlinereporting.police.vic.gov.au
Bureau of Meterology	Automated warnings - 1300 659 210	bom.gov.au
Powercor Outages	13 24 12	powercor.com.au/power-outages-and-emergencies/
Poisons Information Line	13 11 26	austin.org.au/poisons
Nurse on Call	1300 60 60 24	
Better Health Channel		betterhealth.vic.gov.au
Greater Shepparton City Council	5832 9700	greatersepparton.vic.gov.au



[insert name here]

The [insert name here] was established in 2025 and consists of the following members:

Members

The [insert name here] welcomes new members.

