

GREATER Shepparton

Council Plan 2021-22 Quarter Four Progress Report

Greater Shepparton City Council



Print Date: 03-Aug-2022 Agenda - CM20220920 - Council Meeting - 20 September 2022 Attachments

Date Range: 01/07/2021 - 30/06/2022

123 of 556

PERFORMANCE OVERVIEW

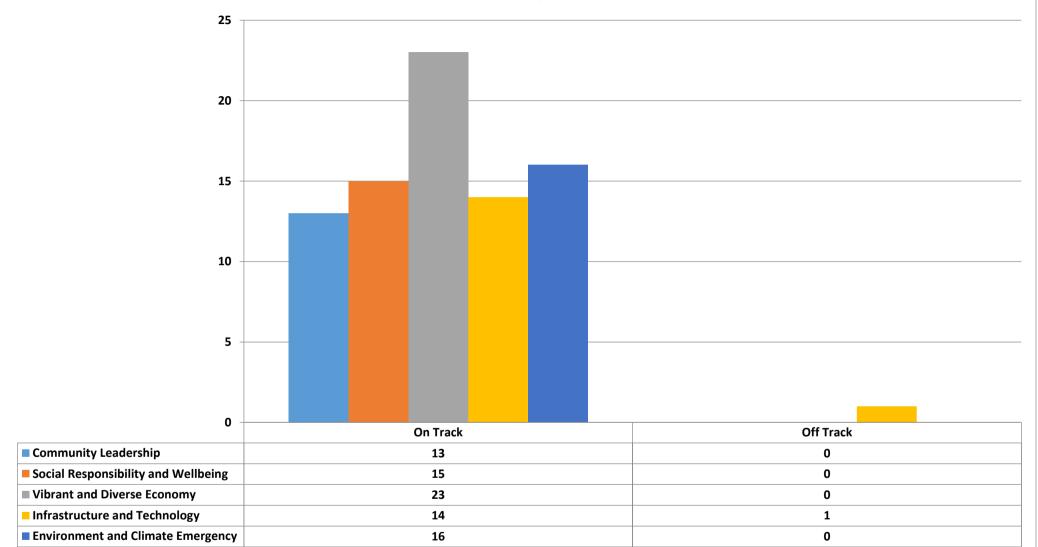
THEME 1.1 Community Leadership	KPI On Track
Objective	KPI Performance
1.1.1 Communities have resources and abilities to self-advocate	On Track
1.1.2 Call for substantiative First Nations constitutional change and structural reform	On Track
1.1.3 Council provides customer service that meets the needs of the community	On Track
1.1.4 Youth leadership is fostered, encouraged and embraced	On Track
1.1.5 Good governance and sustainable financial management	On Track
1.1.6 Provide a high profile collaborative advocacy role	On Track
THEME 1.2 Social Responsibility and Wellbeing	KPI On Track
Objective	KPI Performance
1.2.1 Leave no one behind	On Track

1.2.2 Recognise First Nations history and advance reconciliation	On Track
1.2.3 Welcome and embrace multicultural communities and their cultures	On Track
1.2.4 Address issues contributing to homelessness	On Track
1.2.5 Support for families and children at all stages of their learning and development	On Track
1.2.6 Community members are supported to achieve and sustain physical, emotional and creative wellbeing	On Track
THEME 1.3 Vibrant and Diverse Economy	KPI On Track
Objective	KPI Performance
	KPI Performance On Track
Objective	
Objective 1.3.1 Encourage and facilitate investment and expansion	On Track
Objective 1.3.1 Encourage and facilitate investment and expansion 1.3.2 Attract people to live, work, study and remain in our region	On Track On Track
Objective 1.3.1 Encourage and facilitate investment and expansion 1.3.2 Attract people to live, work, study and remain in our region 1.3.3 Expanded educational opportunities	On Track On Track On Track On Track

1.3.6 Efficient land use planning to encourage and support future development	On Track
1.3.7 Enhancing water security in our region	On Track
THEME 1.4 Infrastructure and Technology	KPI On Track
Objective	KPI Performance
1.4.1 Create a smart city	On Track
1.4.2 Plan, prioritise and communicate asset maintenance and new asset delivery	Monitor
1.4.3 Reliable, efficient, affordable and accessible transport	On Track
1.4.4 Progress housing and business development opportunities	On Track
1.4.5 Develop and improve Community and recreation facilities	On Track
THEME 1.5 Environment and Climate Emergency	KPI On Track
Objective	KPI Performance
1.5.1 Reduce carbon emissions in our community	On Track

1.5.2 Conserve and improve biodiversity and our natural environment, and protect and improve river health	On Track
1.5.3 Support a circular economy and reduce waste to landfill	On Track
1.5.4 Drive climate change mitigation and adaptation	On Track

Council Plan 2021-22 Quarter Four status



KPI Summary – Theme One – Community Leadership

Performance Measures	Period	Unit	Target	Actual	Indicator	Trend Line	Comment
All community engagement undertaken in accordance with procedures	Annual	%	18.75	25.00	ON TRACK		Procedure developed and being used. Focus on CE procedure role out and training to occur second part of 2022 and early 2023.
Asset renewal and upgrade as a percentage of total depreciation	Annual	%	100.00	120.00	ON TRACK	:	Renewal expense impacted by significant expenditure at Cosgrove landfill; Upgrade impacted by Maude St Mall Redevelopment; result further impacted by a reduction in Depreciation expense at Q3 Forecast Review due to capital works rebudgeted into 2022/2023 financial year.
Council decisions made at meetings closed to the public / Number of confidential items on agenda	Annual	%	5.00	0.48	ON TRACK		Only one Council decision out of 209 was made in a meeting closed to the public during the reporting period of July 2021 to June 2022.
Council will work in partnership with the youth sector to develop collaborative approaches, responsive and coordinated services for the ultimate benefit of all young people - Number of initiatives and programs delivered	Annual	#	1.00	15.00	ON TRACK	•	15 programs and initiatives delivered with key partners. For example Youth Climate Action Change Leadership Program, FreeZA, Youth in Action, Youth Committee, Furphy Literary Awards.
Customer Service over the last 12 months	Annual	%	65.00	66.00	ON TRACK		For the 2021-22 Community Satisfaction Survey the Council received a score of 66 for customer service over the past 12 months.
Implement actions in Youth Strategy	Annual	%	25.00	25.00	ON TRACK	•	The implementation of the Youth Strategy sits with a range of partners, both internal and external. The work of the Youth Development Team and the Youth Committee work within the actions of the Youth Strategy. Recent focus has been on training and events.
Implement Reconciliation Action Plan	Annual	%	0.00	0.00	ON TRACK		In second round consultation on Reconciliation Action Plan template. It is expected to be adopted by Council in early 2023.

Implementation of the Municipal Emergency Management Plan	Annual	%	25.00	25.00	ON TRACK	1	Revised draft Municipal Emergency Management Plan (MEMP) is undergoing consultation among Municipal Emergency Management Planning Committee (MEMPC) members with approval by Regional Emergency Management Planning Committee (REMPC) targeted for 2022.
Increased participation of First Nations and non-First Nations community members	Annual	%	2.50	10.00	ON TRACK		Funding and in kind support provided to a variety of events including the Sunrise commemoration event 26 January 2022, Sorry Day, Apology Day, Dharyna Day.
Liquidity ratio	Annual	%	100.00	161.00	ON TRACK	:	Ending liquidity impacted by timing of grant income recognition as per accounting standards AASB 15 and 1058, in addition to early receipt of 75% of the 2022/23 Federal Financial Assistance Grants.
Number of community events providing training and upskilling opportunities	Annual	#	5.00	5.00	ON TRACK		There have been five community events providing training and upskilling opportunities.
Provide high profile advocacy to governments	Annual	#	2.50	3.00	ON TRACK		There has been three high profile advocacy to governments.
Underlying operating result	Annual	%	-1.10	2.63	ON TRACK		Underlying surplus impacted by the early receipt of 75% of the 2022/2023 Federal Financial Assistance Grants in April 2022.

KPI Summary – Theme Two – Social Responsibility and Wellbeing

Performance Measures	Period	Unit	Target	Actual	Indicator	Trend Line	Comment
Advocate for supporting programs and infrastructure for families and children at all stages of their learning and development	Annual	#	2.00	2.00	ON TRACK		 GSCC Early Years Department participates in in internal and external programs to support children and families. Examples of this are Local, Regional and Statewide working parties. Development and implementation of small projects aimed at specific community cohorts to encourage engagement in services Provision of central registration for kindergarten for entire municipality. Significant advocacy role for bi-lingual workers in early years settings. Participation/advocacy for local hubs in the municipality. Building on the Mooroopna Children & Families Centre Model
Council continues to work with our established partners in the multicultural community to foster and develop ongoing leadership and partnerships - Percentage of meetings attended	Annual	%	18.75	100.00	ON TRACK		 Continued to support partnerships as outlined below. In addition other networks and partnerships now include; VLGMIN participation, Humanitarian Settlement Network, education partners, CALD working group. Have worked with establishing partners in the multicultural community specifically with meetings on DHHS Covid Response Briefing and Meetings Well Wise Women Education Session MC Food Relief needs Social Recovery Meetings Regular Meetings with St Pauls African House Relationship building and various meetings with Ethnic Council, Uniting, the POD, Primary Care Connect, Well Wise Women, Orange Door, Shepparton CALD Communities Working Group Meeting Victorian Government Multicultural Issues

Attachments

							Attachment 11.3.
							Stakeholders Meeting How to communicate with CALD Communities about COVID & Vaccines Session
Deliver programs that support people experiencing vulnerability	Annual	#	1.50	2.00	ON TRACK		Development of looking after ourselves and others brochure – distribution to key service and in food boxes Case management Additional funding to service providers i.e. FoodShare, Well Wise Women, SFFS, the Pod, Shepparton Foundation, Community Accessibility and libraries. Linking volunteers to services to respond to emergency relief needs during Pandemic Connected refugees with local communities and services Council coordinates the Vulnerable Persons Register Positive Ageing role and Access and inclusio – internal and external advice connecting individuals to services and programs Funding provision to neighbourhood houses whom support vulnerable people within a place based context Offered Social Recovery Grants and other grants programs. Delivery of conversations in the chair.
Implement the Best Start Early Years Plan	Annual	%	18.75	25.00	ON TRACK	•	The evaluation of the Year Two plan was recently presented to Council. Participation levels of children and families at kindergarten and Maternal and Child Health have had minor improvements. Previous yea pilot programs such as Breakfast Clubs in kinder now implemented broadly through School Readiness Funding Year three action plan currently in development
Implement the Creative City Strategy Agenda - CM20220920 - Counc	Annual	%	18.75	18.75	ON TRACK	1.1	The Creative City Strategy was finalised following public consultation in October 2021. The strategy was adopted by Council a the December meeting. A Creative City Coordinator has been appointed to steer the

							strategy over the next five years assisted by an Advisory Group which will be established by early April 2022. The Advisory Group consists of six community members as well as representatives from SAM, Yorta Yorta, Committee for Greater Shepparton, Shepparton Festival and the Fairley Foundation.
Implement the Gender Equity Plan	Annual	%	0.00	0.00	ON TRACK		Gender Equity Plan endorsed by Gender Equality Commission. Implementation plan being established in partnership with Gende Equality Working Group.
Implement the Greater Shepparton Health and Wellbeing Action Plan	Annual	%	18.75	25.00	ON TRACK	•	The Greater Shepparton Health and Wellbeing Action Plan and its deliverables are managed by Council staff with advice from the Public Health and Wellbeing Advisory Committee. Key deliverables amon many for the 2021 2022 reporting year included joining the Alliance for Gambling Reform and installation of Condom Vending Machines in public toilets to support improved sexual health.
mplement the LGBTIQA+ Action Plan	Annual	%	0.00	0.00	ON TRACK	-	Advisory Committee has formed. The development and adoption of Action Plan is planned for the July 2022 Ordinary Council meeting. The annual implementation plan i underway.
Implement the Universal Access & Inclusion Plan	Annual	%	10.00	10.00	ON TRACK		The Universal Access and Inclusion Plan will be delivered over next four years.
Implementation of Affordable Housing Strategy actions	Annual	%	18.75	20.00	ON TRACK		The implementation of the Affordable Housing strategy actions is underway.
Implementation of Multicultural Strategy actions Agenda - CM20220920 - Cour	Annual	%	18.75	25.00	ON TRACK	•	Implementation of Multicultural Strategy actions including: Delivery of Culture Calendar / Artwork Competition Attendance at MC Events o St Pauls African House Market o Lighting a candle for Afghanistan o Vaccination Information Sessions o Pasifika Festival

							St Georges Road Food Festival Planning Women's Only Swimming Program Council Staff – Cultural Awareness Training Sessions x 2 Council Staff – Human Rights Advocates Course 2 day training Afghan Community Religious Gathering – Facilitation Monthly MC Newsletters distributes COVID Safe Business Workshops Attended businesses with Bi-lingual workers to support adhering to requirements COVID Safe Events Session Ethnic Council hosted Cultural Bus Tour Citizenship Ceremonies Grants Workshops Review Language Services Procedure Attend other department meetings Provide translated materials (COVID, Business Safe, Videos, Bi-lingual workers) Support of White Night Festival Delivery of Refugee week with schools and other key partners. Supported the delivery of St Pauls African
Implementation of Positive Ageing Strategy actions	Annual	%	0.00	0.00	ON TRACK		House Taste of Africa Planning has started on the Community Engagement Plan and Project Plan for the development of the 2023 to 2027 Positive Ageing Strategy.
Improving the early years outcome data through Early Childhood Education and Care Programs. (0-5 years) and the Best Start Early Years Alliance - AEDC (Australian Early Development Census) results	Annual	%	1.25	5.30	ON TRACK		The results of 2021 census are now available and show statistically significant improvements across four domains. Professional and community forums are being held to explore and analyse the data to exploit measures which have contributed to the positive results. While Greater Shepparton results have improved it is still below the state and national averages.
Small towns and neighbourhood action plans - completion of actions Agenda - CM20220920 - Cou	Annual ncil Meeting	% - 20 Sept	18.75	25.00	ON TRACK	:	Ongoing work with small town and neighbourhood action plans including: It's Your Plan x 2 NBN Scam Awareness & Connectivity 101s x

						Attachment 11.3.1
						3
						Volunteering Victoria 3R's x 2
						Committee Governance x 2
						Committee Chair x 1
						Racism Awareness x 1
						Grant and COVID Safe
						Heritage Information Session x 1
						Community Leadership Program
						Youth Advisory Committee. Completed
						projects include: Tallygaroopna notice board,
						Bunbartha town signage, several hydration
						stations, Skateboarding sessions, Mooroopna
						Lighting audit, establishment of two new
						community planning groups Riviera and
						Boulevard, Mooroopna and Tatura bus and
						walking tours, supporting groups to access
						funding for projects.
						Securing of funding towards the Murchison
						Mens Shed development
						Dookie Christmas BBQ
						Tatura water tower mural
						Completion of Dookie Rail Trail
Support the implementation of	ftho					· .
Support the implementation of Goulburn Murray Regional Pros						
(GMRPP) - percentage of meet		%	75.00	75.00	ON TRACK	
attended	யாது					
allenueu						

KPI Summary – Theme Three – Vibrant and Diverse Economy

Performance Measures	Period	Unit	Target	Actual	Indicator	Trend Line	Comment
Advocate for a Technical Innovation College in the region - Number of actions	Annual	#	0.50	2.00	ON TRACK		There has been two submissions to the Victorian Government for a Technical Innovation College in the region.
Continue advocating for water security	Annual	#	3.00	6.00	ON TRACK	•	Council consistently advocate in relation to water security to the agencies in the GMID Water Leadership Group. Council also advocate to visiting Ministers and Shadow Ministers in relation to water security, and in our advocacy documents.
Continue to investigate and encourage the potential for heritage tourism through support for programs	Annual	#	1.00	1.00	ON TRACK	•	Heritage tourism supported with the successful application of 1 x business innovation grant awarded to a project with a heritage theme and 2 x storytelling project videos featuring local history & heritage as their main themes (Albanian immigration history & local indigenous heritage)
Encourage and further support First Nations and eco tourism through projects supported	Annual	#	0.50	1.00	ON TRACK	•	Promotion of Indigenous Tourism Fund (outcomes of current grant round not published, at least one local indigenous tourism business applied); EV charging project for accommodation provider supported by tourism innovation grant; indigenous tourism experiences incorporated into digital storytelling project; Destination rebrand and rollout to feature local first nations culture and tourism assets & businesses
Give effect to the Shepparton and Mooroopna 2050 Growth Plan in the Planning Scheme	Annual	%	25.00	25.00	ON TRACK		
Implement infrastructure that provides additional tourism opportunities through projects supported	Annual	#	0.50	1.00	ON TRACK	:	Outdoor activation grant program (tree bud lighting, outdoor dining pods), Tourism innovation grants (program has provided funding for small-scale infrastructure projects?)
Agenda - CM20220920 - Coun Implement Bur Asset Management Strategy	Annual	- 20 Sept %	ember 2022 18.75	25.00	ON TRACK	:	Ongoing delivery of the Asset Management Strategy

							Attachment 11.5.
mplementation of Industrial Growth Corridors	Annual	#	0.00	0.00	ON TRACK	1.1	
Implementation of International Engagement Strategy	Annual	%	5.00	10.00	ON TRACK	:	Due to COVID19 international relations were put on hold. The strategy has just been reviewed and is going to OCM in August. It is intended that now we are post covid we can work towards completing and continuing the actions in the strategy.
Implementation of the destination branding program	Annual	%	20.00	20.00	ON TRACK	•	GSCC are in the final stages of consultation and will have something to implement once the final design is finalised. This should be in the next couple of months.
Number of advocacy actions to support the growth and sustainability of regional tertiary education (eg. university, TAFE)	Annual	#	2.00	2.00	ON TRACK		
Number of case studies to increase renewable energy planning and land use	Annual	#	0.00	0.00	ON TRACK		
Number of existing businesses Council assists to expand their operations in Greater Shepparton	Annual	#	20.00	20.00	ON TRACK		
Number of new businesses Council assists to invest in Greater Shepparton	Annual	#	20.00	25.00	ON TRACK	:	
Number of new investments and businesses supported by Council	Annual	#	20.00	68.00	ON TRACK		68 organisations have been supported by Council with GV Health being the largest number of professionals relocating.
Number of programs run to support business following COVID-19	Annual	#	2.00	2.00	ON TRACK		Shopfront Improvement Grants, New Business Grants
Number of renewable energy projects initiated	Annual	#	1.00	4.00	ON TRACK		Hydrogen feasibility project with GVW. Cannatrek Medicinal Marijuana Facility - solar and battery storage components. Planning scheme approvals - 2
People supported though the Community Connect program Agenda - CM20220920 - Coun	Annual	#	100.00	216.00	ON TRACK		For the period July 2001 to June 2022 Counc supported 216 people and their families representing 64 organisation with health being the largest industry of professionals relocating to the region.

Small Town Business Engagement Events	Annual	#	2.00	4.00	ON TRACK		4 events per annum or workshops aimed at supporting businesses in the region ad small towns
Support the continued development of Greater Shepparton's townships through preparing three growth plans for the ten townships	Annual	#	0.75	1.00	ON TRACK	:	Toolamba plan was adopted by Council. Congupna has started and a draft is expected to be ready later this year for review.
Support the implementation of the Shepparton Education Plan through projects	Annual	#	1.00	1.00	ON TRACK	•	Mooroopna Children and Families Centre is fully operational. Child numbers remain below capacity as staffing is challenging. The continuation of the Early Years Working Party for the Shepparton Education commences on Wednesday 27 July after approximately one year hiatus largely due to covid
Update and implement the Economic Development, Major Events and Visitor Economy Strategy	Annual	%	0.00	0.00	ON TRACK		Scope of document is currently being reviewed prior going to market

KPI Summary – Theme Four – Industry and Technology

Performance Measures	Period	Unit	Target	Actual	Indicator	Trend Line	Comment
Advocate for consistent, reliable and high speed connectivity - Number of initiatives implemented	Annual	#	0.00	0.00	ON TRACK		
Advocating for State and Federal road funding - Number of grant applications	Annual	#	2.00	7.00	ON TRACK	:	7 existing grant programs all Federal.
Complete the redevelopment of Vibert Reserve	Annual	%	40.00	55.00	ON TRACK	:	Project due to be completed in October 2022.
Completion of detailed design for the Shepparton Sports and Events Centre	Annual	%	25.00	45.00	ON TRACK	:	Detailed design currently expected to be completed by November 2022.
Conduct a high level investigation into innovative public transport trial alongside a traditional transport model	Annual	#	0.00	0.00	ON TRACK		
Develop Joint User Agreements with State Government for Community and recreation facilities	Annual	#	0.25	0.90	ON TRACK		Council are currently still negotiating with the schools but are around 90% there and the agreements are currently being written.
Implement the Annual Capital Budget - Completion of capital projects	Annual	%	90.00	75.00	NEEDS WORK	:	96 capital projects were completed out of the 128 capital projects in the adopted budget.
Implement the Shepparton CBD Strategy	Annual	%	18.75	30.00	ON TRACK		post mall redevelopment provides opportunity to host activation to further support CBD business and the development of a CBD Investment Prospectus
Implementation of the Playspace Strategy	Annual	%	18.75	20.00	ON TRACK		Renewal budget has been set aside for actions in the Play space Strategy
Implementation of the Sport 2050 Strategy	Annual	%	18.75	20.00	ON TRACK	:	The revised Sport 2050 Strategy was adopted by council at the June OCM. Recommendations will be entered into 10 year capital plan
Increase in kilometres of cycling and walking routes in Greater Shepparton	Annual	km	165.80	172.87	ON TRACK	:	

							Attachment 11.3.1
Number of new building applications with sustainable energy services	Annual	%	20.00	100.00	ON TRACK		In 2021-22 all 354 new dwellings have been built with sustainable energy services.
Number of people cycling or walking to work within Greater Shepparton	Annual	#	370.00	370.00	ON TRACK		
Number of smart technology initiatives implemented	Annual	#	1.00	1.00	ON TRACK	•	 Smart Technologies: An Audio Visual equipment upgrade has just been endorsed by ELT to be installed in meeting rooms across the organisation. Staff will have access to more meeting rooms with consistent equipment to conduct effective hybrid meetings which should reduce support required by ICT helpdesk and provide a streamlined experience for all attendees. In particular the Business Centre on Dookie road will be upgraded with a digital screen, Logitech camera and microphones for a streamlined, digitally savvy experience. Community members are able to book this room to conduct hybrid meetings utilising best of breed equipment. Quarter Three Update: Equipment has been ordered and is expected to arrive within the next three months. Installation and training for all staff will begin in July 2022. Quarter Four update: some equipment has been received, we are expecting the final items to be received by the end of July. ICT are currently testing and installing drivers et on devices so that the transition to the new solution is as seamless as possible.
Secure construction funding for Stage 1 of the GV Highway Shepparton Bypass	Annual	%	15.00	17.00	ON TRACK	1	Secured funding of \$208m of the \$1.2Bn required

Attachment 11.3.1

KPI Summary – Theme Five – Environment and Climate Emergency

Performance Measures	Period	Unit	Target	Actual	Indicator	Trend Line	Comment
Completion of renewable energy research report which assesses the possibility of agriculture and renewable energy co- existing	Annual	#	0.50	0.80	ON TRACK		The renewable energy research report which assesses the possibility of agriculture and renewable energy co-existing is 80% complete.
Completion of report into viability of facility for glass recycling and sorting centre opportunities	Annual	%	25.00	100.00	ON TRACK	•	Council completed the Glass feasibility study report in June 2022 which identified the region was ideally based for a Glass reprocessing centre. The collaborative tende that is currently out will also provide an opportunity to start up a reprocessing centre.
Continue with our One Tree Per Child program - Number of plants planted	Annual	#	25,000.00	28,000.00	ON TRACK		Target met. The program reached the significant milestone of 100,000 plants planted.
Deliver the actions from the RiverConnect Strategic Plan 2022 – 2026	Annual	%	5.00	5.00	ON TRACK	•	The RiverConnect Strategic Plan is now from 2023 - 2028. Review of 2017-2022 plan completed. The draft plan has been completed and due for release for public consultation at August Council meeting.
Implement Climate Change Adaptation Plan	Annual	%	12.50	12.50	ON TRACK		Actions are being implemented.
Implement Council's Zero Emissions Action Plan	Annual	%	12.50	12.50	ON TRACK		Adopted by Council in December 2021 and implementation underway. Progress made on updating internal processes and systems to enable accurate monitoring, reporting and implementation.
Implement Council's Climate Emergency Action Plan	Annual	%	10.00	10.00	ON TRACK	•	Partnerships being established and maintained to implement actions over the life of the plan. Youth climate leadership group established and have undergone training.
Number of advocacies completed for Renewable Energy Zone investment in Greater Sheppertan CM20220920 - Coun Attachments	Annual Icil Meeting	# - 20 Sep	1.00 tember 2022	3.00	ON TRACK	:	Completed 'Renewable energy and conflict with prime agricultural land' report. Meeting with senior policy staff on 29/7/2021. Inclusion in ask of government documents to both State and Federal governments.

Number of communities with a zero target emissions commitment	Annual	#	1.00	2.00	ON TRACK	:	Zero carbon Tatura. Our Climate Safe Future - Climate Emergency Action Plan - whole of GSCC has aspirational 2030 zero carbon emission target.
Number of education and promotional activities of a circular economy	Annual	#	2.00	2.00	ON TRACK		Detox your home in November 2021, 64 people attended. Cloth Nappy Workshop in February 2022.
Number of environmental and river health projects with First Nations involvement	Annual	#	1.00	1.00	ON TRACK	•	Working with Wanyara community at the Mooroopna sandhills on weed control and access restriction to protect cultural and environmental values
Number of Environmental Upgrade Agreements entered into	Annual	#	5.00	7.00	ON TRACK	:	There are currently seven upgrade agreements in operation.
Number of large scale renewable projects approved within the Greater Shepparton region	Annual	#	0.00	0.00	ON TRACK		
Percentage of electric vehicles purchased in fleet	Annual	%	40.00	100.00	ON TRACK	:	All 6 purchases of pool vehicles in the fleet are electric. Pool vehicle replaced with electric as planned.
Percentage of tree canopy cover	Annual	%	27.00	27.00	ON TRACK		Currently at 27%. Aerial imaging is being investigated to have a better estimated canopy cover.
Reduced waste to landfill	Annual	%	50.00	48.72	ON TRACK		