



Nappy Collection Service

Your nappy collection day will be the same as your regular kerbside collection service.

Ensure your experience with this service is easy and stress free by reading the following frequently asked questions and instructions. Remember, you can opt out from the service at any time.

SERVICE INSTRUCTIONS

WHY?

WHAT NAPPIES ARE ACCEPTED FOR COLLECTION?

Only **disposable** nappies and incontinence aids.

Only disposable nappies and incontinence aids are acceptable

HOW DO I PREPARE MY NAPPIES FOR COLLECTION?

Fold/roll and tab nappies closed.

This helps reduces smell.

Place nappy in semi-transparent (white, clear or coloured) bin bag. Black bags are not accepted.

Semi-transparent (white, clear or coloured) bags are required to allow contents of the bag to be visible.

To reduce bin odour, tip any solid nappy contents in the toilet first. This is not essential or required to use the service.

Tipping solid nappy contents in the toilet will help reduce odour in your nappy bin and can help improve the nappy collections.

WHAT CAN'T I DO?

Do not include loose nappies.

Loose nappies are too unhygienic for collection.

Do not include other general rubbish.

General rubbish goes into the red lid waste bin.

HOW DO I STORE MY NAPPIES DURING THE WEEK?

Store your nappies in a lidded storage container, either inside the house, or outside adjacent to your kerbside bins. Greater Shepparton City Council does not provide a container or bin.

WHEN WILL MY NAPPIES BE COLLECTED?

Your nappies will be collected weekly, on the same day as your kerbside bin collection service. View your kerbside bin collection calendar here: shepp.city/whichbin

HOW SHOULD I LEAVE MY NAPPIES OUT FOR COLLECTION?

Take the bagged nappies out of their storage container, and place them adjacent to your mailbox, front gate, or other convenient location, for our collection crew to see and collect safely.

Nappy Collection Service Do's and Don'ts



DO fold and tab each nappy



DO securely tie the nappy bag



DON'T bag each nappy separately or include any wipes, gloves, or other waste items



DO place the bag adjacent to the mailbox, front gate, or other convenient location for collection. If your property has a front yard with a dog, please ensure your dog is secured, otherwise your nappies will not be collected.



DO place nappies in a semi-transparent plastic bin bag and place inside a lidded container.



DON'T double bag unless there is a split or tear in the first bag.



Keep an eye out for the Nappy Collection Van visiting your doorstep soon!

For any further questions or assistance with this service contact us by emailing nappies@shepparton.vic.gov.au or phoning 5832 9700.



Greater Shepparton
CITY COUNCIL